----- FINAL DRAFT -----

INDUSTRY VOLUNTARY AGREEMENT TO IMPROVE THE ENVIRONMENTAL PERFORMANCE

OF

IMAGING EQUIPMENT PLACED ON THE EUROPEAN MARKET

Version 3.5

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1 Introduction

The Imaging Industry is an innovative industry with a long track record on environmental improvements. The Imaging Industry wishes to formalize their commitment to continuous improvement via this voluntary agreement ("Voluntary Agreement") which we believe will help to contribute to the achievement of the EU Action Plan on Energy Efficiency. It is expected that the proposed Commitments as defined herein will enable energy savings of around 1 to 1,5 TWh per year in EU27 excluding the additional savings that will be made through increased resource efficiency. This Voluntary Agreement should enable customers to make more sustainable purchasing decisions by providing them more accurate information on the environmental performance of our products.

The Imaging Industry has been working on this Voluntary Agreement since spring 2009 and has been open for participation from all producers. The current market coverage of the companies involved in the drafting process is **over 90%** based on units sold in the EU. The goal is to continue to expand the coverage of the voluntary agreement and to include as many companies as possible.

The scope of the voluntary agreement is based on the EuP Preparatory Study and linked with Energy Star. It aims to target the highest sales volume products and technologies on the household and office market. Technologies of declining markets such as small photo and scanner devices have been excluded from the scope of the agreement to ensure that companies can focus resources on improving the performance of our products in the high volume, high growth markets/sectors..

It became clear from the EuP Preparatory Studies on "Imaging Equipment" (Lot 4), that the product category Imaging Equipment contains a wide variety of product types, designed and marketed for a wide variety of markets and applications. Products range from a very affordable personal printer that is used occasionally by a private household user, through multifunctional devices used in offices to accommodate the daily needs for copying, printing, scanning and faxing of documents for groups of office workers, up to highly productive printing systems that are designed to run continuously in print rooms. For such widely different applications, widely different imaging technologies have been developed since instant printing emerged in the market in the 1920's: inkjet printing and electrophotographic printing are the most well-known of the core technologies used in the printers to transfer information onto paper. In addition to the core technologies, a wide range of additional convenient functionalities have been added to imaging equipment: ranging from modules for automated duplex printing, into modules for stapling, punching and even digital document storage inside the printer's memory. Each technology and each additional function has its own environmental impact. It should be noted that the implementations of the core technologies and additional functions is very different between the different producers in the imaging industry.

When setting out to develop the underlying Voluntary Agreement, the imaging Industry was faced with the challenge to formulate requirements that are not only relevant and significant for achieving environmental efficiency, but also applicable to the wide range of different imaging products present in the market. Despite the fact that the imaging industry focussed on the products that are sold in the highest numbers, by limiting the product scope to household and office equipment, still the problem of diversity remained, which is mainly driven by the wide variety of customer requirements in the imaging market.

For the reasons outlined above, the Imaging Industry will commit to the requirements in this Voluntary Agreement for the vast majority of its products. Nevertheless the allowance of exemptions could not be avoided.

In line with the European Commission "Communication on Environmental Agreements at Community level within the Framework of the Action Plan on the Simplification and Improvement of the Regulatory Environment", this Agreement should be acknowledged by the European Commission through an exchange of letters with the Signatories.

¹ http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=CELEX:52002DC0412:EN:NOT

2 Objectives

- 2.1 Continuously improve the environmental performance of the types of imaging equipment in scope of this agreement.
- 2.2 Contribute to the objectives of Directive 2009/125/EC establishing a framework for the setting of ecodesign requirements for energy-related products, in line with Recitals 18-20 and Annex VIII on self-regulation.
- 2.3 Ensure the involvement of all stakeholders represented in the Consultation Forum in monitoring of the results and updating the requirements of the Voluntary Agreement.

3 Scope

- 3.1 General: All terms used in this section are defined in Annex C, Part VII to the Agreement between the Government of the United States and the European Community on the coordination of energy-efficiency labelling programmes for office equipment, as set out in the Annex of Commission Decision 2009/347/EC (Energy Star).
- 3.2 For the purposes of this Agreement, "products" are understood as imaging equipment meeting the conditions in section 3.3. The terms "imaging equipment" and "product" do not include cartridges or other consumables
- 3.3 Scope:
 - 3.3.1 Product categories: The Voluntary Agreement covers imaging equipment belonging to one of the following product categories that have been reviewed in the EuP Lot 4 preparatory study:
 - Copiers
 - Multifunction Devices (MFDs)
 - Printers
 - Fax machines
 - 3.3.2 Cartridges: cartridges produced by or recommended by the OEM for use in the products set out in 3.3.1
 - 3.3.3 Marking technologies: This Agreement is limited to the following marking technologies:
 - Electrophotography (EP)
 - Inkjet (IJ), including high performance IJ
 - Solid Ink (SI)
 - 3.3.4 Household and office equipment: This Agreement is limited to household and office equipment, meaning:
 - Standard BW format products with maximum speed < 66 A4 images per minute
 - Standard Colour format products with maximum speed <51 A4 images per minute (Speed to be rounded to the nearest integer as prescribed in the ENERGY STAR agreement). Other format products can be included in their reporting by individual Signatories on a voluntary basis but will not count but do not count for the target specified in 4.1 a)..

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4 Commitments Part I – Design Requirements

Signatories commit to:

- 4.1 Compliance on primary requirements:
 - a) Products as defined in section 3 and placed by Signatories on the EU market will meet the specifications of Energy Star v1.1 and to duplex settings in accordance with the following target:
 - By 1 January 2012: 90% or more of the products placed by a Signatory on the market.
 - b) The specifications in Energy Star v1.1 and duplex settings concern:
 - 1. energy consumption requirements (TEC and OM products);
 - 2. default delay times (OM products); and
 - 3. duplex availability (TEC products).
 - 4. duplex-printing is set as default when printing from the computer, meaning that the relevant software (driver or firmware) will be configured so that the first print-job will be in duplex unless the print settings have been modified at the stage when the product is first installed to function as intended.

Summary of Duplex requirements for TEC approach products

Monochrome Print Speed Colour Monochrome products products		Duplex Requirements as per Energy Star V 1.1	Default Duplex set at shipment or at installation
<=19ppm	<=24ppm	No requirement	Not applicable
20-39ppm	25-44ppm	Automatic duplexing must be offered as a standard feature or optional accessory at the time of purchase.	At discretion of either the user or manufacturer
>=40ppm	>=45ppm	Automatic duplexing is required as a standard feature at the time of purchase.	Required

- c) For the purposes of compliance with section (a) above, the rate of compliance shall be calculated following the methodology described in Annex B.
- d) A preliminary baseline will be established and published by 1 October 2011 on the basis of products placed by Signatories on the market during the first half of calendar year 2011 and their compliance to the above criteria.
- 4.2 Availability of N-up printing.

All printing products placed on the market after 1 January 2012 offer as a standard feature the capability to print several pages of a document on one sheet of paper, when the product is managed by an original software provided by the manufacturer (printer driver).

4.3 Design for recycling²

For all new product models introduced after 1 January 2012

- 4.3.1 Plastic parts >100 g shall be manually separable into recyclable plastic streams with commonly available tools.
- 4.3.2 Product shall utilize commonly used fasteners for joining components, subassemblies, chassis and enclosures.
- 4.3.3 Non-separable connections (e.g. glued, welded) between different materials shall be avoided unless they are technically or legally required.
- 4.3.4 Product plastics shall be marked by material type (ISO 11469 referring ISO 1043, resin identification code, SPI, DIN, or country specific). Marking requirement does not apply to plastic parts weighing less than 25g or with surface area less than 50 cm2; tape; plastic protective and stretch wraps and labels; or plastic pieces when due to shape marking is not possible. Exempted are plastic parts contained in reused complex modules

4.4 Cartridges³

For all products placed on the market after 1 January 2012

- 4.4.1 any cartridge produced by or recommended by the OEM for use in the product is not designed to prevent its reuse and recycling.
- 4.4.2 the machine is not designed to prevent the use of a Non-OEM Cartridge.

The requirements of paragraph 4.4 shall not be interpreted in such a way that would prevent or limit innovation, development or improvements in design or functionality of the products, cartridges, etc.

An exception from the criteria in section 4.2 and 4.3 will be acceptable for models that are sold in small numbers (less than 5000 per year), on the ground that the cost of implementing the criteria is disproportionate to the sales of the product. Exceptions should be reported to the Independent Inspector (see Annex C, section 4 for reporting template).

5 Commitments Part II – Information Requirements

Signatories commit to:

5.1 Environmental information for end-users in relation to use and end-of-life

5.1.1 Resource- and energy-efficiency

² Following commitments are drawn from section 4.3.1 Disassemble-ability of the IEEE 1680.2 Draft Standard for Environmental Assessment of Imaging Equipment (EPEAT criteria)

³ Following commitments are drawn from section 4.9.4. "Not inhibiting reuse of cartridges" and 4.9.2 4. "Allow use of Non-OEM Cartridges" of the IEEE 1680.2 Draft Standard for Environmental Assessment of Imaging Equipment (EPEAT criteria)

For new models introduced after 1 January 2012 signatories commit to providing end-users with information regarding resource efficiency when using imaging equipment. The intent is to ensure the end-user is made aware of good efficiency practices when they first begin to use a new product. Signatories shall achieve this through one of the following methods:

- A pop-up screen on the end-users' computer during the initial installation of software (preferred)⁴
- An insertion sheet provided in/on the box of the product as defined in Section 3 above
- An information sheet to be provided at the time of sale of the product as defined in Section 3 above

The following information shall be provided as a minimum⁵ where applicable:

- 5.1.1.1 Information that recycled as well as virgin paper certified under environmental stewardship initiatives, or carrying recognised ecolabels, may be suitable providing that it meets appropriate quality standards as defined, for example, in EN 12281 on "Printing and business paper for dry toner imaging processes" for papers in the range 75-250 g/m2. For specific applications, the lower boundary may be chosen at 64 g/m2.
- 5.1.1.2 For Electro Photography printers: indication that these can print on 64 gr/m2 paper and that this paper contains less raw material per print, thus saving significant resources.
- 5.1.1.3 Energy can be saved by purchasing Energy Star compliant products
- 5.1.1.4 Description of the benefits of printing in duplex mode (for TEC products having a duplex function)
- 5.1.1.5 The environmental benefits of power management

The information as described in sections 5.1.1.1 through 5.1.1.5 will be provided in the form of compact statements.

This paragraph 5.1.1 applies to: all new product models introduced after January 1, 2012. Paper weight mentioned in the pop-up window (or alternatives as described above) will be consistent with the paper weight specifications of the product.

5.1.2 Cartridge disposal and treatment

For products placed on the market after 1 January 2012, Signatories will provide end-users with information on suitable end-of-life management options for used cartridges. This information may be communicated via a company website.

⁴ This can only be implemented when imaging equipments are managed through computers under mainstream Operating Sytems (Microsoft Windows or Mac/OS)

⁵ Not all 5 statements mentioned in section 5.1.1 may be applicable to the product that is equipped with this information. Manufacturers are free to choose if they add a statement to this effect to the information, or leave out statements that are not applicable, such as the statement regarding electrophotography and duplex printing.

5.2 Information on product environmental characteristics to be provided by Signatories

The following applies to products placed on the market after 1 January 2012.

- 5.2.1 Signatories will make information on the environmental performance of their products available to customers. This information may take the form of for example ECMA 370 The Eco Declaration⁶, EPEAT verification documentation⁷, or similar company formats.
- 5.2.2 Signatories will make information on inkjet and toner cartridge yield available to customers based on the measurement standards specified, for example, in ISO/IEC 24711:2006 (for ink), ISO/IEC 19752:2004 (for monochrome toner), or ISO/IEC 19798:2006 (for colour toner). or through other company methods.

An exception from the criteria in section 5.1 and 5.2 will be acceptable for models that are sold in small numbers (less than 5000 per year), on the ground that the cost of implementing the criteria is disproportionate to the sales of the product. Exceptions should be reported to the Independent Inspector (see Annex C, section 4 for reporting template).

6 Reporting and monitoring

- 6.1 Signatories shall submit to an Independent Inspector reports based on compliance with the Voluntary Agreement (the "Reports") according to the guidelines in this Section
- 6.2 The reports shall include:
 - Company name
 - Compliance status (compliant/non-compliant) + sales data per model (to allow for verification)
 - Rate of compliance with the commitments listed in section 4.1.
 - Compliance confirmation for all other commitments

Annex C shows the template according to which the Reports shall be prepared by the Signatories.

Compliance to all Commitments has to be reported according to the following schedule:

- ,A first Report by October 1st 2011 shall cover products placed on the market and Signatory commitments between January 1st, 2011 and June 30th, 2011. This Report will establish the initial baseline for the Voluntary Agreement.
- A second Report by July 1st 2012 shall cover products placed on the market between October 1st 2011 and March 31st 2012 and demonstrate compliance with targets set for January 1, 2012.
- Unless differently stated in next revisions of the current Voluntary Agreement, following reports will be established by March 31st every year covering products placed on the market during the previous full calendar year, e.g. by March 31st,2013 for products placed on the market between January 1st, 2012 and December 31st, 2012

Within two weeks following the end of a reporting period, the Independent Inspector shall send a request to the Signatories to file their Reports. These shall be submitted no later than three months after the end of the reporting period to the Independent Inspector.

⁶ The eco declaration (ECMA 370) is a communication tool for customers. ECMA 370 declaration was developed to answer questions from customers to choose the best supplier. The standard addresses individual company programs and product related attributes.

⁷ EPEAT, the Electronic Product Environmental Assessment Tool, is a set of environmental criteria to support green public procurement and environmentally conscious purchasing decisions. For Imaging Equipment, an EPEAT standard is being developed (IEEE1680.2), that will include a specification of the verification documentation that the manufacturer has to make available in order to have a product registered with EPEAT. This documentation will provide disclosure of environmental performance.

The Reports shall be compiled by the Independent Inspector into an annual progress report (the "Annual Progress Report") that will be submitted to the Steering Committee within 4 months following the end of a period. This Annual Progress Report will be prepared by the Independent Inspector and will only show anonymous results. Signatories will not be named although individual achievements shall be disclosed (company A, company B, etc).

The Independent Inspector shall be responsible for ensuring that confidentiality of the Signatory's identity and any data or information provided to it under or in relation to this agreement is maintained this shall include entering into a non-disclosure agreement with each Signatory if requested by the Signatory.

6.3 The Steering Committee will meet at least once a year to discuss the Annual Progress Report and shall decide if an independent audit is required to verify the accuracy of "Annual Progress Report" or of an individual signatory. The results of the independent audit will be submitted to the Steering Committee. Any independent auditor will be required to treat the identity and data of the Signatories as confidential and shall if requested by any Signatory enter into a non-disclosure agreement with each Signatory before having access to the data.

7 Nature and Organization of the Voluntary Agreement

7.1 Nature of the Voluntary Agreement

The Signatory signs and enters into this Agreement for and on behalf of itself and makes its Commitment under the Agreement to the European Commission. The consequences of non-compliance are set out in section 9.

This Agreement shall not amount to a commercial agreement and shall not give rise to any commercial expectations or liabilities between the Signatories in respect of the fulfilment of their individual Commitments as listed in this Voluntary Agreement.

All Signatories will be treated equally and there shall be no special arrangements for individual Signatories.

7.2 Organisation of the Voluntary Agreement

Each Signatory to the Agreement as well as the European Commission shall have the right to nominate one person to represent it at the Steering Committee.

The Steering Committee shall elect, from amongst its members, a Chair. The Chair shall be responsible for convening the Steering Committee at regular intervals (and at least twice within every Reporting Period) and for running such meetings of the Steering Committee. The Chair shall, however, have no executive or representative function unless this is delegated to them by the Steering Committee.

Meetings of the Steering Committee shall be open to

- any person representing a Signatory or potential signatory to agreement,
- to any representatives of the European Commission or Member States, as well as member states of the EEA or EFTA, and
- organizations that have a permanent seat on the Consultation Forum.

The Steering Committee will seek to achieve agreement by consensus at all times. If consensus cannot be achieved, the Steering Committee may reach a decision in accordance with the voting procedures described in Section 8 of this Voluntary Agreement. The Steering Committee may decide to develop and adopt further rules of procedure where it deems it necessary and may decide to delegate powers where it deems it to be necessary to specific individuals or to sub-committees.

8 Voting Rules

All reasonable efforts shall be taken to ensure that the decisions of the Steering Committee are taken on the basis of a consensus.

However, where consensus on an issue cannot be achieved in the course of a meeting of the Steering Committee, a call for an indicative vote may be made by the Steering Committee Chair or by a Quorum.

During any voting procedure of the Steering Committee each Signatory shall be entitled to cast a single vote.

If the indicative vote indicates a favourable outcome (two-thirds majority or greater in favour) but a consensus is nonetheless not achieved, a call for a deciding vote may be made by a Quorum to be held at the following meeting of the Steering Committee. At such second meeting, the adoption of a decision shall be made in accordance with the Voting Rules. At such second meeting, the adoption of a decision shall require:

- a. a Quorum
- b. the agreement of a two-thirds majority of the Quorum.

9 Non Compliance

Individual companies will work towards the fulfilment of the compliance rate set out in section 4.1 of this Voluntary Agreement. In case a Signatory fails to meet the compliance rate, actions will be taken, depending on the level of non-compliance:

- Under achievement of the target by ≤ 5%: The Signatory will have a grace period of 6 months to achieve the target and present an updated semester progress report. During those 6 months, the Signatory will not be required to achieve any new target set out in a revision of the Voluntary Agreement. If the Signatory fails to achieve the target, the Steering Committee will start discussions with the Signatory in order to develop a suitable way forward. The Steering Committee may decide to change the Signatory's status from Signatory to Defaulting Signatory. Until the Defaulting Signatory fulfils the target, no new targets will apply.
- Under achievement of the target by > 5%: the Steering Committee will start discussions with the Signatory in order to develop a suitable way forward. The Steering Committee shall change the status from Signatory to Defaulting Signatory.
- If the Signatory does not comply within the set deadline as agreed with the Steering Committee, the Signatory shall be deemed not to take part any more in the Voluntary Agreement and shall be deleted from the list of signatories.

10 Verification

- 10.1 Compliance to commitments Part I Design Requirements as described in section 4 shall be verified on the basis of the signatory's report according to the template as given in Annex C.
- 10.2 Compliance to Commitments Part II Information Requirements as described in section 5 can be verified by the Independent Inspector by requesting the documentation as described below. Signatories shall provide the Independent Inspector with the requested documentation within 4 weeks of a request.
 - a) For section 5.1.1 Resource- and energy-efficiency: Upon request, the software or information sheet, according to the delivery method for a given product will be provided to the Independent Inspector.
 - b) For section 5.1.2 Cartridge disposal and treatment: Upon request, the respective documents and/or the website address shall be made available to the Independent Inspector.

- c) For section 5.2 Information on product environmental characteristics: Upon request, the respective documents (5.2.1 and 5.2.2) will be made available to the Independent Inspector.
- 10.3 In case an organization as listed in section 7.2 wants to verify the compliance of a product that falls under the Voluntary Agreement, the request has to be addressed to the Independent Inspector and the Signatory. Only the Independent Inspector shall provide the organization with the compliance status of a model (yes/no) on a confidential basis within 2 weeks. Within 4 weeks of receiving the compliance status, the organization shall be required to inform both the Independent Inspector and the Signatory of the results of the verification.

The Independent Inspector shall only respond to requests for specific models and is not allowed to disclose lists on the compliance status of a Signatory's product portfolio.

11 Revision of the Commitment

A revision of the Voluntary Agreement will take place at the earliest of the following two dates:

- 3 months after the publication of a new version of the Energy Star Program Requirements for Imaging Equipment
- 1 January 2013.

The Steering Committee may decide if a revision of the Voluntary Agreement is required after 2013.

12 Termination of the Voluntary Agreement

Signatories can terminate their individual participation in the Voluntary Agreement by sending a letter to the chair of the Steering Committee to an address that will be communicated in due time in writing by the chair.

The Steering Committee may decide to terminate the Voluntary Agreement at any time. Reasons for termination could be, but are not limited to:

- Signatories no longer represent a significant majority of the market (i.e. over 80%);
- A majority of Signatories do not meet the Commitments of the Voluntary Agreement
- Legislation is implemented that overrules or conflicts with the Voluntary Agreement
- Signatories have a considerable disadvantage over "free riders"

Annex A: Definitions

All terms used in this document and not defined in this Annex A are defined in Annex C, Part VII to the Agreement between the Government of the United States and the European Community on the coordination of energy-efficiency labelling programmes for office equipment, as stated in the Annex of Commission decision 2009/347/EC (EU Energy star)

- 1. **Signatories**: means all member companies that have signed this Voluntary Agreement. See in section 1 the name of Signatories of this Voluntary Agreement.
- 2. **Potential Signatories:** means printer producers, which produce and distribute at least one device of the product categories listed in Section 3.3.
- 3. Commitments: means the Commitments described in Sections 4 and 5 to this Agreement altogether.
- 4. **Defaulting Signatories**: means all Signatories given the status of Defaulting Signatory by the Commission in accordance with Section 9.
- 5. **Copier**: A commercially-available imaging product whose sole function is the production of hard copy duplicates from graphic hard copy originals. The unit must be capable of being powered from a wall outlet or from a data or network connection. This definition is intended to cover products that are marketed as copiers or upgradeable digital copiers (UDCs).
- 6. Fax Machine: commercially-available imaging product whose primary functions are scanning hard copy originals for electronic transmission to remote units and receiving similar electronic transmissions to produce hard copy output. Electronic transmission is primarily over a public telephone system, but also may be via computer network or the Internet. The product also may be capable of producing hard copy duplicates. The unit must be capable of being powered from a wall outlet or from a data or network connection. This definition is intended to cover products that are marketed as fax machines.
- 7. **Multifunction Device (MFD):** A commercially-available imaging product, which is a physically-integrated device or a combination of functionally-integrated components, that performs two or more of the core functions of copying, printing, scanning, or faxing. The copy functionality as addressed in this definition is considered to be distinct from single sheet convenience copying offered by fax machines. The unit must be capable of being powered from a wall outlet or from a data or network connection. This definition is intended to cover products that are marketed as MFDs or multifunction products (MFPs).
- 8. **Printer:** A commercially-available imaging product that serves as a hard copy output device, and is capable of receiving information from single-user or networked computers, or other input devices (e.g., digital cameras). The unit must be capable of being powered from a wall outlet or from a data or network connection. This definition is intended to cover products that are marketed as printers, including printers that can be upgraded into MFDs in the field.
- 9. Electrophotography (EP): A marking technology characterized by illumination of a photoconductor in a pattern representing the desired hard copy image via a light source, development of the image with particles of toner using the latent image on the photoconductor to define the presence or absence of toner at a given location, transfer of the toner to the final hard copy medium, and fusing to cause the desired hard copy to become durable. Types of EP include Laser, LED, and LCD. Color EP is distinguished from monochrome EP in that toners of at least three different colors are available in a given product at one time. Two types of color EP technology are defined below:
 - a. Parallel Color EP A marking technology that uses multiple light sources and multiple photoconductors to increase the maximum color printing speed.
 - b. Serial Color EP A marking technology that uses a single photoconductor in a serial fashion and one or multiple light sources to achieve the multi-color hard copy output.
- 10. Ink Jet (IJ): A marking technology where images are formed by depositing colorant in small drops directly to the print media in a matrix manner. Color IJ is distinguished from monochrome IJ in that more

than one colorant is available in a product at any one time. Typical types of IJ include Piezo-electric (PE) IJ, IJ Sublimation, and Thermal IJ.

- 11. **High Performance IJ:** The use of an IJ marking technology in high-performance business applications usually occupied by electrophotographic marking technology. This difference between the conventional IJ product and the High Performance IJ product is denoted by the presence of nozzle arrays that span the width of a page and/or the ability to dry the ink on the media through additional media heating mechanisms.
- 12. **Solid Ink (SI):** A marking technology where the ink is solid at room temperature and liquid when heated to the jetting temperature. Transfer to the media can be direct, but is most often made to an intermediate drum or belt and then offset printed to the media.
- 13. Member States: The member states of the European Community
- 14. **Quorum**: Two thirds of the Signatories who requested to be on the Steering Committee being present at a meeting.
- 15. **Consultation Forum**: as defined by Article 18 of the 2009/125/EC Directive, and 2008/591/EC Commission Decision, the assembly ensuring a balanced participation of Member States' representatives and all interested parties concerned with the product or product group in question
- 16. **Steering Committee:** The co-ordinating and governing body of this Voluntary Agreement, appointed in accordance with the principles set out in Section 7
- 17. **Compliance period:** the period over which companies measure their performance against the Commitments of the Voluntary Agreement
- 18. **Placing on market**: the act of making a product available for the first time on the Community market with a view to its distribution or use within the Community whether for reward or free of charge and irrespective of the selling technique. Guidance on this definition is available in the Guide to the Implementation of Directives Based on New Approach and Global Approach. http://ec.europa.eu/enterprise/newapproach/legislation/guide/index.htm
- 19. Independent Inspector: The independent third party designated by the Steering Committee (on behalf of all Signatories) and who is tasked with, and responsible for, the collection and processing of information supplied by Signatories pursuant to Section 6 and Annex B, and determining a Signatory's compliance with the Agreement in accordance the Commitments.. The Steering Committee shall engage the services of the Independent Inspector upon terms and conditions that shall require undertakings of confidentiality from the Independent Inspector, and which shall also set out any requirements or applicable mechanisms for a process of appeal, in case this is ever be necessary;
- 20. **End-user:** A person who uses the imaging equipment for one of its main functions (e.g. printing, scanning, copying). The end-user has control over the environmental impact of the product by choosing the type and weight of paper and by using duplex and/or n-up printing. Further, the end-user can be expected to exhange consumables e.g. cartridges.
- 21. **Customer:** A person or legal entity who takes purchasing decisions for the products covered in this voluntary agreement.
- 22. TEC: Typical Electricity Consumption method for the Version 1.1 ENERGY STAR Imaging Equipment (IE) specification. The procedure is to be used to obtain and evaluate the TEC of Standard-size IE products such as copiers, digital duplicators, fax machines, multifunction devices (MFDs), and printers that use high-temperature technologies such as Electrophotography (EP) and Solid Ink (SI), and those that provide comparable functionality. It is not intended for low-temperature technologies such as conventional Ink Jet (IJ) or Impact, nor for Large-format or Small-format products. The key result of this test procedure is a value for typical weekly electricity consumption.

- 23. OM: Operational Mode: ENERGY STAR Imaging Equipment (IE) specification. The procedure is to be used to quantify the power consumption of imaging products that do not utilize the Typical Electricity Consumption (TEC) method. Examples of products that will be tested with this OM method include those that use marking technologies such as Ink Jet, Dot Matrix or Impact, as well as scanners and all large-format and small-format devices. The key results of this test procedure are power values for Ready, Sleep, and Off modes.
- 24. **Standard Size Format Product:** Products categorized as Standard include those designed for standard-sized media (e.g., Letter, Legal, Ledger, A3, A4, and B4), including those designed to accommodate continuous-form media at widths between 210 mm and 406 mm. Standard-size products may also be capable of printing on small-format media.
- 25. Commonly available tools: Widely used, commercially available tools..
- 26. **Non-OEM Cartridge:** A toner or ink cartridge not sold by the OEM that is remanufactured and/or refilled.

Annex B: Calculating the compliance rate

The compliance rate is the percentage of compliant units in scope and placed on the market in relation to the total number of units in scope and placed on the market. A model is considered compliant when it meets all the requirements as detailed in section 4.1. This means that if a model doesn't meet a requirement it will not be counted towards the company compliance rate. The compliance rate will be calculated to 2 significant figures as a sales weighted number meaning that models with high sales will weigh heavier in calculating the compliance rate than low sales models.

Table 1 shows a simplified example of how the compliance rate can be calculated internally by a company.

Table 1; calculating the compliance rate on sales for a given period

EU shipments from 1st October 2011 to 31st March 2012													
						Complia	nce to requ	uirements					
Model name	product description	Energy Star qualifying approach (TEC or OM)	Mono print speed (ipm)	Sleep power(W)				Max TEC(kWh/ week)	duplex capability (Y/N)	duplex set as default (Y/N)		Total units shipped	Total compliant units
Model 1	IJ printer	OM	NA	2	1,4	Υ	NA	NA	NA	NA	N	20	0
Model 2	UMFD	OM	NA	4,5	4,9	Υ	NA	NA	NA	NA	Υ	20	20
Model 3	UMFD	OM	NA	4	4,9	Υ	NA	NA	NA	NA	Υ	60	60
Model 4	IJ printer	ОМ	NA	2,5	2,9	Υ	NA	NA	NA	NA	Y	100	100
Model 5	⊞ mono printer	TEC	35	NA	NA	NA	2,5	3	N	NA	N	40	0
Model 6	EP mono MFD	TEC	50	NA	NA	NA	13	11,5	Υ	N	N	100	0
Model 7	EP color printer	TEC	40	NA	NA	NA	8	8,8	Υ	N	N	10	0
Model 8	EP color MFD	TEC	35	NA	NA	NA	9	9,25	N	NA	N	20	0
Model 9	EP mono printer	TEC	35	NA	NA	NA.	2,7	3	Y*	NA	Υ	100	100
*optional									Total	470	280		
											Com	diance rate	60%

Annex C: Reporting form to be used to report to Independent Inspector

Section 1: general	<u>information</u>				
	mpany:				
Section 2: report o	n compliance to co	mmitments in	section 4.1		
Table 2: reporting	table				
Model	Units placed on the market in EU	Product compliant?	Number of compliant units	Number of non compliant units	
Total		Total			
		Compliance rate			
feature in confo	g products placed or mity with section 4.2 odels introduced after of the voluntary agreements place.	2.2 of the voluntager 1 January 20 seement code on the mater of designed in	ary agreement 12 are designed in vie rket after 1 January 2 a way to prevent re	offer N-up printing as a ew of their recycling in continuous and the use of recycling as a second continuous and the use of recycling as a second continuous and the use of recycling as a second continuous a	onformity
	information has bee section 5.1.1 of the v			oduced after 1 January	2012, in
			of all the company's pon 5.2.1 of the voluntar	products sold in the EU bry agreement	nas been
			nas been made availab ng measurement stand	le to customers in confor ards were used)	mity with
☐ : information users	n on suitable end of	life managemen	t options for used cart	ridges has been provide	d to end-

Section 4: list of products that are excepted from the statements in section 3 of this report

The following products are excepted from the statements as done in section 3 of this report:

Reports on exceptions should include:

To what requirement is the exception reported Which are the excepted products What is the annual sales of these products

Section 5: Signature

The signer hereby declares that the information stated in this report is correct and represents all information available with respect to the Commitments in the INDUSTRY VOLUNTARY AGREEMENT TO IMPROVE THE ENVIRONMENTAL PERFORMANCE OF IMAGING EQUIPMENT PLACED ON THE EUROPEAN MARKET.

Name of manufacturer:	-
Name of authorized person	-
Function	-
Date -	
Signature	-

Annex D: Signing Form

The organisation/company/
Signs this Voluntary Agreement with the objective to improve the Environmental Performance of its image equipment as covered by the scope of the Voluntary Agreement. More specifically the Signatory commits to:
 Meet the Commitments and compliance rate as set out in section 4 and 5

s set out in section 4 and 5

improve the Environmental Performance of its imaging

Provide annual reports on its performance as set out in section 6

For the Signatory

Director or person authorised to sign:

Name: Functio Address	n: s:	 		 								
		 • • • • •	• • • •	 • • • •	• • • •	• • • •	• • • •	• • • •	• • • •	• • • •	• • • •	
Date: Signatu								•••				
Contact												
Functio												
Email:												
Tolopha												•

Please send a duly signed and completed Signing Form to: Jacek TRUSZCZÝNSKI **European Commission** Directorate-General for Energy and Transport Directorate D - New and renewable sources of energy, Energy efficiency & Innovation Unit D3 - Energy efficiency of products & Intelligent Energy - Europe Office DM24, 04/24 Rue de Mot 24-26 B-1049 Brussels

Email: Jacek.TRUSZCZYNSKI@ec.europa.eu

Annex E: Example of Product Environmental Information

Following is an example of product environmental information provided by signatories, based on the ECMA 370 standard. Other standard formats can be used by signatories.



Product environmental attributes - THE ECO DECLARATION

The declaration may be published only when all rows and/or fields marked with an * are filled-in (n.a. for not applicable). Additional information regarding each item may be found under P14.

Brand *	Hewlett-Packard	Logo
Company name *	Hewlett-Packard Company	
Contact information *	Hans Wendschlag http://www.hp.com/hpinfo/globalcitizenship/environment/contactem_ail	
Internet site *	http://www.hp.com/hpinfo/globalcitizenship/environment/	
Additional information	NA	

The company declares (based on product specification or test results based obtained from sample testing), that the product					
conforms to the statements given in this declaration.					
Type of product *	Inkjet Printer				
Commercial name *	HP Deskjet 1000 J110a				
Model number *	J110a				
Issue date *	31-August-2010				
Intended market *	☐ Global ☐ Europe ☐ Asia, Pacific & Japan ☐ Americas ☐ Other				
Additional information					

This is an uncontrolled copy when in printed form. Please refer to the contact information for the latest version.

Quality C	Control	Requireme	nt met
Item		Yes	No
QC1 *	The company enforces an internal quality control scheme to ensure the correctness of this eco declaration	\boxtimes	
QC2*	The company is a member of an eco declaration system that enforces regular independent quality control such as organized by IT-Företagen (see www.itecodeclaration.org).		

Model number *	J110a		
Issue date *	31-August-2010	Logo	(P)

Product	environmental attributes - Legal requirements	Require	ment	met
Item	<u> </u>	Yes	No	n.a.
P1	Hazardous substances and preparations			
P1.1*	Products do not contain more than; 0.1% lead, 0.01% cadmium, 0.1% mercury, 0.1% hexavalent chromium, 0.1% polybrominated biphenyls (PBB) or 0.1% polybrominated diphenyl ethers (PBDE). (See legal reference and Note B1)			
P1.2*	Products do not contain Asbestos (see legal reference). Comment: Legal reference has no maximum concentration value.	\boxtimes		
P1.3*	Products do not contain Ozone Depleting Substances: Chlorofluorocarbons (CFC), hydrobromofluorocarbons (HBFC), hydrochlorofluorocarbons (HCFC), Halons, carbontetrachloride, 1,1,1-	\boxtimes		
	trichloroethane, methyl bromide (see legal reference). Comment: Legal reference has no maximum concentration values.			
P1.4*	Products do not contain more than; 0.005% polychlorinated biphenyl (PCB), 0.005% polychlorinated terphenyl (PCT) in preparations (see legal reference).	\boxtimes		
P1.5*	Products do not contain more than 0.1% short chain chloroparaffins (SCCP) with 10-13 carbon atoms in the chain containing at least 48% per mass of chlorine in the SCCP (see legal reference).	\boxtimes		
P1.6*	Textile and leather parts with direct skin contact do not contain Tri-(2,3,-dibromopropyl)-phosphate (TRIS), Tris-(aziridinyl)-phosphineoxide (TEPA), polybrominated biphenyl (PBB) (see legal reference). Comment: Legal reference has no maximum concentration values.			
P1.7*	Textile and leather parts with direct skin contact do not contain more than 0.003% Azo colorants that split aromatic amines. (See legal reference and Note B1)			\boxtimes
P1.8*	Wooden parts do not contain arsenic and chromium as a wood preservation treatment as well as			\times
	pentachlorophenol and derivatives (see legal reference). Comment: Legal reference has no maximum concentration values.	3 - 3	18	\$8.000 (A)
P1.9*	Parts with direct and prolonged skin contact do not release nickel in concentrations above 0.5 microgram/cm²/week (see legal reference).			\boxtimes
	Comment: Max limit in legal reference when tested according to EN1811:1998.			
P1.10*	REACH Article 33 information about substances in articles is available at (add URL or mail contact): http://www.hp.com/hpinfo/globalcitizenship/environment/productdata/reachprinting-and-im.html	\boxtimes		
P2	Batteries			
P2.1*	If the product contains a battery or an accumulator, it is labeled with the disposal symbol and if it contains more than 0.0005% of mercury (for button cells only) by weight, or more than 0.004% of lead, it shall be marked with the chemical symbol for the metal concerned, Hg or Pb. Information on proper disposal is			
P2.2*	provided in user manual. (See legal reference) Button cells used in the product do not contain more than 2% by weight of mercury. Other batteries or accumulators do not contain more than 0.0005% of mercury or 0.002% of cadmium. (See legal reference)			\boxtimes
P2.3*	Batteries and accumulators are easily removable by either users or service providers (as dependent on the design of the product). Exception: Batteries that are permanently installed for safety, performance, medical			\boxtimes
	or data integrity reasons do not have to be "easily removable". (See legal reference)			
P3	Safety, EMC connection to the telephone network and labeling			
P3.1*	The product complies with legally required safety standards as specified (see legal reference).	\times		
P3.2*	The product complies with legally required standards for electromagnetic compatibility (see legal reference).	\boxtimes		
P3.3*	If product is intended for connection to a public telecom network or contains a radio transmitter, it complies with legally required standards for radio and telecommunication devices (see legal reference).			\boxtimes
P3.4*	The product is labeled to show conformance with applicable legal requirements (see legal reference).	X		
P4	Consumable materials	Monaid		
P4.1*	If a photo conductor (drum, belt etc.) is used in the product, it does not contain cadmium max 0.01% (see legal reference and Note B1).			\boxtimes
P4.2*	If ink/toner is used in the product, it does not contain cadmium max 0.1% by weight (see legal reference).	\times		
P4.3*	If the ink/toner formulation/preparation is classified as hazardous according to applicable regulations, the product/packaging is adequately labeled and a Safety Data Sheet (SDS) in accordance with these requirements is available (see legal reference).			
P5	Product packaging			
P5.1*	Packaging and packaging components do not contain more than 0.01% lead, mercury, cadmium and hexavalent chromium by weight of these together.	\boxtimes		
P5.2*	Plastic packaging material is marked according to ISO 11469 referring ISO 1043 (see legal reference).	\boxtimes		
P5.3*	The product packaging material is free from ozone depleting substances as specified in the Montreal Protocol (see legal reference). Comment: Legal reference has no maximum concentration values.			

Note B1: Restriction applies to the homogeneous material, unless other specified and expressed in weight %

Model number *	J110a		
Issue date *	31-August-2010	Logo	

Produc	ct environmental attributes - Market requirements - Environmental conscious design	Require	ment r	net
Item	*=mandatory to fill in. Additional information regarding each item may be found under P14.	Yes	No	n.a.
P6	Treatment information			
P6.1*	Information for recyclers/treatment facilities is available (see legal reference).	\boxtimes		
P7	Design Disassembly, recycling			
P7.1*	Parts that have to be treated separately are easily separable	X		
P7.2*	Plastic materials in covers/housing have no surface coating.		Ħ	Ħ
P7.3*	Plastic parts >100g consist of one material or of easily separable materials.		Ħ	Ħ
P7.4*	Plastic parts >25g have material codes according to ISO 11469 referring ISO 1043.	X	Ħ	Ħ
P7.5	Plastic parts are free from metal inlays or have inlays that can be removed with commonly available tools.	X	H	H
P7.6*	Labels are easily separable. (This requirement does not apply to safety/regulatory labels).		Ħ	Ħ
	Product lifetime			
P7.7*	Upgrading can be done e.g. with processor, memory, cards or drives			X
P7.8*	Upgrading can be done using commonly available tools			X
P7.9.	Spare parts are available after end of production for: years			
P7.10	Service is available after end of production for: years			H
	Material and substance requirements			
P7.11*	Product cover/housing material type:			
	Material type: ABS Material type: HIPS Material type:			
P7.12	Electrical cable insulation materials of power cables are PVC free.			
P7.13	Electrical cable insulation materials of signal cables are PVC free			
P7.14	All cover/housing plastic parts >25g are free from chlorine and bromine.			
P7.15	All printed circuit boards (without components) >25g are halogen free. as defined in IEC61249-2-21. (See			
	Note B2)	-1,		
P7.16	Flame retarded plastic parts >25g in covers / housings are marked according ISO 1043-4: Marking:			1.00
P7.17	Alt. 1 Chemical specifications of flame retardants in printed circuit boards >25g (without components): TBBPA (additive) , TBBPA (reactive) , Other; chemical name: , CAS #:			
	Alt. 2 Chemical specifications of flame retardants in printed circuit boards (without components) >25g according ISO 1043-4:			
P7.18	Alt. 1 Flame retarded plastic parts >25g contain the following flame retardant substances/preparations in concentrations above 0.1%:			
	Comment: No legal limits exist, this is a market requirement. 1. Chemical name: , CAS #: 2. Chemical name: , CAS #: 3. Chemical name: , CAS #: Alt. 2 Chemical specifications of flame retardants in plastic parts >25g according ISO 1043-4:	П		
P7.19	Plastic parts >25g are free from flame retardant substances/ preparations above 0.1% classified as R45,			
D7.00	R40, R46, R48, R50, R51, R53, R60, R61 and any combination of these (See Note B3)			
P7.20 P7.21	Of total plastic parts' weight >25g, recycled material content is %. Of total plastic parts' weight >25g, biobased material content is %.			
P7.21	Light sources are free from mercury			
	If mercury is used specify: Number of lamps: and max. mercury content per lamp: mg	ш	ш	
P8	Batteries			
P8.1*	Battery chemical composition:			\times
P82	Batteries meet the requirements of the following voluntary program/s:			N 2

Note B2: IEC61249-2--21 has maximum limits for chlorine and bromine but does not address fluorine, iodine and astatine which are included in the group of halogens.

Model number *	J110a	eric .	
Issue date *	31-August-2010	Logo	(P)
		177	

Product en	Product environmental attributes - Market requirements (continued) Requirement me					net
Item	Item Yes I				Yes No	n.a.
P9 Energy consumption					3	
9.1 F	or the product the	following power levels			d:	
Energy mode	*	Power level at 100 V AC	Power level at 115 V AC	Power level 230 V AC	at Reference / Standard for energy modes and test method *	
Operating		W	8.84W	8.96 W	IEC 62301: Household electrical appliances - Measurement of standby power (Ver.1.1)	
Ready		W	1.62 W	1.96 W	ENERGY STAR® Product for Imaging products (Ver. 1.1)	
Sleep		W	<i>0</i> .99 W	1.10 W	ENERGY STAR® Product for Imaging products (Ver. 1.1)	
Off		W	0.24 W	0.34 W	ENERGY STAR® Product for Imaging products (Ver. 1.1)	
		W	W	W		П
		W	W	W		T
EPS No-load (External pow charger plugg outlet but disc the product.)		W	0.18W	0.29 W	ENERGY STAR® Program for External Power Supplies (Ver. 1.1)	
PTEC * Typical Energ	y Consumption	W	W	W		
TEC* Typical Energ	y Consumption	kWh/week	kWh/week	kWh/wee	ek	\boxtimes
ETEC * Annual Energ	y Consumption	kWh/year	kWh/year	kWh/yea	г	
Display resolu	ution* : Me	egapixels		4. 1 .9		X
Print Speed *	: up to 161	mages per minute				一
Default time to	o enter energy sav	e mode: 5 minutes				H
	•	e energy save function	is provided with the	nroduct		H
		0,	·	•		<u>Ц</u>
E	P9.3* The product meets the energy requirements of the following voluntary program/s: ENERGY STAR version: 1.1 Tier: Product category: OM2 Others specify:					H
	missions	Na -1	00.0000			
		Declared according to IS Mode description	SO 9296	Declared	Declared A-weighted	
1 10.1	lode IV	lode description		A-weighted	sound pressure level L_{pAm} (dB)	
				sound power	Population Bystander positions	
				level L_{WAd} (B) (Desktop or Desk side (only if product is not operator attended)	
	I	Ready		* 2.8 Bels(A)		
		Printing		* 6.4 Bels (A)		
	other mode					
	leasured according	Other			L _{pAm} measurement distance m)	
P10.2 The product meets the acoustic noise requirements of the following voluntary program/s:						

Model nu	mber *	J110a				
Issue date	e *	31-August-2010 Logo				
	environn	nental attributes - Market requirements (continued)	Require		$\overline{}$	
Item	Chomic	al emissions from printing products	Yes	No	n.a.	
P10.3*			×			
P10.4		formed according to ECMA-328 (ISO/IEC 28360) standard \(\sigma\), other specify: emission rate (print phase) is (mg/h):			-	
1 10.4		Dust Ozone Styrene Benzene TVOC				
P10.5		al emission requirements of the following voluntary program/s are met for :				
1 10.0		Dust Dust Dust Benzene TVOC			ш	
		nagnetic emissions				
P10.6	Compute	er display meets the requirement for low frequency electromagnetic fields of the following voluntary		П	\square	
	program/		4			
P11	Consun	nable materials for printing products				
P11.1*		Data Sheet (SDS) is available for the ink/toner preparation, even if not legally required (see P4.3).	\boxtimes			
P11.2*	Paper co EN12281	ontaining post-consumer recycled fibers can be used, provided that it meets the requirements of I.	×			
P11.3*	2-sided (duplex) printing/copying is an integrated product function.		\times	120	
P12		nics for computing products				
P12.1*	* The display meets the ergonomic requirements of ISO 9241-307 for visual display technologies.					
P12.2*	12.2* The physical input device meets the requirements of ISO 9995 and ISO 9241-410.			X		
P13	Packagi	ng and documentation				
P13.1*		packaging material type(s): Corrugated paper fiber weight (kg): .370				
		packaging material type(s): Molded Pulp weight (kg): .155				
P13.2*		packaging material type(s): Polypropylene weight (kg): .036 plastic packaging is free from PVC.			- P	
P13.2*		media for user and product documentation (tick box):	\boxtimes	3 1		
P13.3		c Naper , Other			Ц	
P13.4*	For pape fiber: 0%	er user and product documentation, please specify contained percentage of post-consumer recycled				
Rev. P13.5	User and	d product documentation do not contain chlorine bleached paper	\boxtimes			
P14		nal information (See Note B4)				
11.3		duplexing enabled via printer software				
10.3	Chemical emissions data was collected using a similar product: HP Deskjet 2050 All-In-One J510 series					

Note B4: Additional lines may be inserted to declare further items, by positioning the cursor at the far right of the row and hitting the <Enter> key

Legal references Europe Annex B

Reference	Declaration item
2002/95/EC (ROHS Directive)	P1.1, P4.1
REACH, Annex XVII	P1.6, P1.8, P4.2
REACH, Annex XVII	P1.4 P1.2
REACH, Annex XVII	P1.7 P1.9
REACH, Annex XVII	P1.3 P1.5
REACH, Annex XVII	
Regulation (EC) No. 2037/2000, 2038/2000, 2039/2000 Nor wegi	P2.1, P2.2, P2,3, P3.1, P8.1
an regulation rel ating to rest rictions on t he use	P3 1, 3 4 P3 2,
of certain dangerous chemicals 20.12.2002	3.4 P3.3, 3.4
2006/66/EC (Battery and accumulators Directive)	P1.10
2006/95/EC (Low Voltage Directive)	P4.3
2004/108/EEC (New EMC Directive)	
1999/5/EC (R&TTE Directive)	P4.3
REACH" Regulation (1907/2006), annex VII	P5.1
(EC) No.1272/2008 regulation on classification, labeling and packaging (CLP)	P5.2
REACH article 31, annex II	P5.3
2004/12/EC (Directive on packaging and packaging	
waste)	P3.4, P6.1
(97/129/EC) (Commission Decision on Identification System for Packaging Materials	P7.19
2037/2000/EC Regulation on Substances that Deplete the Ozone Layer	
2002/96/EC (W EEE dire ctive)	
(EC) No.1272/2008 regulation on classification, labeling and packaging (CLP)	