

# Preparatory study for Kettles implementing the Ecodesign Working Plan 2016-2019

## Task 2: Markets

Request for services N° ENER/C4/FV 2019-467/06/FWC 2015-619 LOT1/05 in the context of the Framework Contract N° ENER/C3/2015-619 Lot 1

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# Preparatory study for Kettles implementing the Ecodesign Working Plan 2016-2019

Task 2: Markets

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kettles en

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#### 2. TASK 2: MARKETS

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#### 118 **2.1.** Task introduction

- 119 General objective of Task 2:
- The objective of Task 2 is to present an economic and market analysis of the products covered in
- 121 Task 1. The aims are:
- to place kettles (according to the definition provided in 1.2.) within the context of EU industry and trade policy (subtask 2.1);
  - to provide market size and cost inputs for the EU-wide environmental impact assessment of the product group (subtask 2.2);
    - to provide insight into the latest market trends to help assess the impact of potential Ecodesign measures with regard to market structures and ongoing trends in product design (subtask 2.3, also relevant for the impact analyses in Task 3); and finally,
  - to provide a practical data set of prices and rates to be used for Life Cycle Cost (LCC) calculations (subtask 2.4).

#### 2.2. Subtask 2.1- Generic economic data

- 132 General objective of subtask 2.1:
- 133 In the MEErP¹ generic economic data refers to data that is available in official EU statistics (e.g.
- PRODCOM) and the aim of the subtask is to identify and report the 'EU apparent consumption' or
- 135 'sales' which is defined as 'EU production + EU import EU export'. Also, the average value of each
- product is verified. The information required for this subtask should be derived from official EU
- statistics so as to be coherent with official data used in EU industry and trade policy.
- 138 Approach:
- 139 Data from PRODCOM relevant for the study can be found under the codes:<sup>2</sup>
- 27.51.25.60 Electric water heaters and immersion heaters (excluding instantaneous water heaters), data from 2011<sup>3</sup>.
   This category covers, among others, water kettles and boiling water heaters. A wide range of water heaters regulated by Commission Regulation (EU) No 814/2013<sup>4</sup> and Commission Delegated Regulation (EU) No 812/2013<sup>5</sup> are also included in this NACE category.
  - 27.51.25.30 Electric instantaneous water heaters. Here, statistics for hot water dispensers can be fund, but the NACE category includes further types of products.

The indicators available within the PRODCOM codes are displayed in Table 2-1. Besides these indicators, it is important to acquire data concerning the volume of imports and exports. Since such data is available in PRODCOM, one option would be to derive it from other related data sets.

see COWI and VHK (ed.) (2011)

<sup>&</sup>lt;sup>2</sup> see Task 1 report of this preparatory study

<sup>&</sup>lt;sup>3</sup> up to 2010: 27.51.25.50 - Electric water heaters (including storage water heaters) (excluding instantaneous)

<sup>4</sup> see: <a href="https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32013R0814">https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32013R0814</a>

see: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32013R0812

#### Table 2-1: Indicators available at PRODCOM

Data field	Definition
EXPQNT	Volume of exports in the unit indicated in UNIT, derived from the External Trade statistics
EXPVAL	Value of exports in Euro, derived from the External Trade statistics
IMPQNT	Volume of imports in the unit indicated in UNIT, derived from the External Trade statistics
IMPVAL	Value of imports in Euro, derived from the External Trade statistics
PRODQNT	Volume of production in the unit indicated in UNIT
PRODVAL	Value of production in Euro

Based on the indicators shown in Table 2-1, it is possible to calculate the sales or market, as following:

#### Equation 2-1 SALES = PROD + IMP - EXP

 Table 2-2 provides an overview of the EU27 statistics for NACE 27.51.25.60 - Electric water heaters and immersion heaters (excluding instantaneous water heaters). The yearly sales have been calculated and they increased from 25 million units in 2011 to 35 million units in 2018, corresponding to an average of 6% increase per year over the same period. A large majority (90%) of the products placed on the EU market are imported.

Table 2-2: EU 27 PRODCOM for NACE 27.51.25.60 - Electric water heaters and immersion heaters (excluding instantaneous water heaters) (source: Eurostat 2020)

PERIOD/ INDICAT ORS	Exported quantity (million of units) EXPQNT	Value exports (M€) EXPVAL	Imported quantity (million of units) IMPQNT	Value imports (M€) IMPVAL	Produced quantity (million of units) PRODQNT	Value produced goods (M€) PRODVAL	SALES QNT (million of units) calculate d	SALES VAL (M€) calculate d
2011	6.05	142.09	22.02	226.83	9.04	901.92	25.02	986.66
2012	5.55	149.59	21.76	239.10	6.31	826.09	22.52	915.60
2013	7.30	203.17	25.39	262.36	7.88	925.68	25.97	984.87
2014	6.37	166.80	27.81	277.34	8.30	986.28	29.73	1,096.83
2015	5.71	171.46	28.12	321.50	10.38	1,117.34	32.79	1,267.38
2016	5.70	194.25	27.92	324.36	8.90	1,019.60	31.12	1,149.72
2017	6.49	223.21	29.23	351.89	8.97	1,098.81	31.71	1,227.48
2018	5.83	226.09	31.86	375.93	9.50	1,159.77	35.53	1,309.61

Statistics on Member States (see Table 2-3) for the year 2018 show some gaps and are difficult to explain, e.g. in Italy, the calculated sales are negative. However, based on these statistics, the four main countries manufacturing this type of products are: Italy (34%), Poland (18%), France (12%) and Bulgaria (11%).

<sup>&</sup>lt;sup>6</sup> Unfortunately, production statistics from some key countries, like Germany, are missing.

## Table 2-3: EU 27 PRODCOM for NACE 27.51.25.60 - Electric water heaters and immersion heaters (excluding instantaneous water heaters), MS & U.K., 2018 (source: Eurostat 2020)

DECL/INDIC ATORS	Exported quantity (1,000 units) EXPQNT	Value exports (1,000 Euros)	Imported quantity (1,000 units)	Value imports (1,000 Euros) IMPVAL	Produced quantity (1,000 units)	Value produced goods (1,000 Euros) PRODVAL	SALES QNT (1,000 units), calculated	SALES VAL (1,000 Euros), calculated
		EXPVAL	IMPQNT		PRODQN T	PRODVAL		
Austria	493	9,004	1,133	20,263	:	:	-	-
Belgium	974	79,964	1,399	51,220	:	:	-	-
Bulgaria	797	50,828	260	4,859	1,054	76,543	518	30,574
Croatia	66	3,054	401	10,681	69	4,594	403	12,221
Cyprus	-	-	67	896	-	-	67	896
Czechia	2,600	48,709	4,028	49,698	:	:	-	-
Denmark	83	5,368	279	8,266	:	:	-	-
Estonia	4	336	132	4,957	0	48	128	4,669
EU27	5,826	226,090	31,861	375,930	9,496	1,159,770	35,531	1,309,610
Finland	21	1,757	115	7,522	:	9,092	-	-
France	287	41,514	1,787	114,660	1,132	223,695	2,632	296,840
Germany	7,712	115,125	14,822	153,717	:	:	-	-
Greece	17	794	517	9,828	80	5,628	580	14,662
Hungary	507	14,563	701	13,010	:	:	-	-
Ireland	23	1,071	482	7,520	:	:	-	-
Italy	8,436	189,649	2,471	43,324	3,185	216,657	-2,780	70,332
Latvia	35	915	221	5,083	-	-	186	4,169
Lithuania	151	3,512	533	9,561	-	-	382	6,049
Luxemburg	0	13	25	1,432	-	-	25	1,420
Malta	0	8	65	2,546	-	-	65	2,538
Netherlands	2,316	50,462	4,833	65,525	191	124,897	2,707	139,961
Poland	1,672	22,619	4,314	39,975	1,754	37,752	4,396	55,107
Portugal	206	19,720	471	14,212	:	;	-	-
Romania	19	1,065	736	20,602	:	:	-	-
Slovakia	215	8,448	766	8,587	:	;	-	-
Slovenia	226	2,749	1,532	12,207	-	-	1,306	9,458
Spain	421	13,942	2,814	71,952	:	;	-	-
Sweden	351	31,283	723	13,974	:	;	-	-
United Kingdom	707	25,687	6,944	85,580	685	103,868	6,922	163,761

Table 2-4 provides an overview of the EU27 statistics for NACE 27512530 - Electric instantaneous water heaters. The yearly sales have been calculated and show large fluctuations, ranging between 1.74 million to 14.58 million of units depending on the year. No clear trend can be observed. The ratio between "imported quantity" and "sales quantity" varies largely, ranging between 35% and 117%, with an average of 84% over the last 11 years.

Table 2-4: EU 27 PRODCOM for NACE 27.51.25.30 - Electric instantaneous water heaters (source: Eurostat 2020)

PERIOD/ INDICAT ORS	Exported quantity (Mio. units) EXPQNT	Value exports (Mio. Euros) EXPVAL	Imported quantity (Mio. units) IMPQNT	Value imports (Mio. Euros) IMPVAL	Produced quantity (Mio. units) PRODQNT	Value produced goods (Mio. Euros) PRODVAL	SALES QNT (Mio. units), calculate d	SALES VAL (Mio. Euros), calculate d
2008	0.37	35.28	1.18	35.46	2.51	285.65	3.33	285.84
2009	0.36	30.72	0.93	35.14	1.94	223.44	2.51	227.86
2010	0.34	30.39	0.74	35.12	1.58	217.29	1.97	222.02
2011	1.48	98.15	1.69	42.21	1.53	215.52	1.74	159.58
2012	2.00	117.00	3.16	43.93	1.53	245.76	2.70	172.69
2013	0.91	66.11	3.83	43.74	1.67	264.67	4.60	242.29
2014	1.81	109.86	2.33	47.45	1.48	229.49	2.00	167.08
2015	1.69	113.60	5.28	56.64	1.45	204.46	5.03	147.50
2016	1.17	82.13	7.10	72.00	1.57	274.30	7.50	264.17
2017	0.68	60.07	13.72	72.04	1.55	225.06	14.58	237.03
2018	1.54	66.85	3.86	78.32	1.42	228.14	3.75	239.61

Statistics on Member States for the year 2018 (see Table 2-5) show also many gaps for the production. However, based on these statistics, Poland seems to be the main country manufacturing this type of products in the EU27 covering 31% of the EU27 production.

## Table 2-5: EU 27 PRODCOM for NACE 27512530 - Electric instantaneous water heaters), ember States and U.K., 2018 (source: Eurostat 2020)

DECL/INDIC ATORS	Exported quantity (1,000 units) EXPQNT	Value exports (1,000 Euros)	Imported quantity (1,000 units)	Value imports (1,000 Euros) IMPVAL	Produced quantity (1,000 units) PRODQNT	Value produced goods (1,000 Euros) PRODVAL	SALES QNT (1,000 units), calculated	SALES VAL (1,000 Euros), calculated
Austria	3	273	114	3,838	-	-	111	3,566
Belgium	161	12,590	100	9,933	:	:	:	:
Bulgaria	13	348	146	1,915	22	727	155	2,293
Croatia	2	169	26	867	-	-	23	697
Cyprus	0	11	31	1,057	-	-	30	1,045
Czechia	234	3,616	264	4,735	:	÷	:	;
Denmark	15	1,395	13	1,226	-	-	-2	-169
Estonia	1	132	14	793	-	-	13	661
EU27	1,535	66,847	3,861	78,321	1,421	228,138	3,747	239,613
Finland	1	88	23	604	-	-	23	516
France	395	8,542	279	10,772	:	:	:	:
Germany	5,514	72,267	1,389	41,219	:	:	:	:
Greece	12	196	146	1,090	9	824	143	1,718
Hungary	893	3,757	784	9,271	:	:	:	:
Ireland	212	10,743	352	18,989	:	:	:	:
Italy	52	1,941	1,307	12,430	-	-	1,255	10,488
Latvia	8	711	21	774	:	:	:	:
Lithuania	10	553	40	2,228	-	-	30	1,675
Luxemburg	2	285	27	1,259	-	-	25	974
Malta	0	34	3	195	-	-	3	161
Netherlands	68	4,092	59	5,427	:	:	:	:
Poland	770	12,067	930	11,805	434	17,139	594	16,877
Portugal	78	5,637	242	5,047	:	:	:	:
Romania	3	104	124	3,141	:	:	:	:
Slovakia	144	15,769	565	7,069	:	:	:	:
Slovenia	10	259	74	1,106	-	-	64	847
Spain	51	1,090	454	16,464	-	-	403	15,374
Sweden	109	2,402	13	1,789	:	÷	:	:
United Kingdom	480	30,226	2,176	50,685	:	113,806	:	134,265

Note: ":" means statistics not available

Even if the PRODCOM statistics cover basically water kettles and similar boiling water products, they have a limited relevance for this study, thus alternative data sources will be used when possible. The main reasons are:

- the PRODCOM statistics are not specific enough:
  - 27.51.25.60 Electric water heaters and immersion heaters (excluding instantaneous water heaters) covers a wide family of products. Therefore, it is not possible to estimate figures for "water kettles" and for "boiling water heaters", or even for both types of products together.
  - 27.51.25.30 Electric instantaneous water heaters: Specific statistics for hot water dispensers cannot be found.
- some figures reported are so dynamic and instable that it is difficult to understand them or rely on them. This is specially the case for 27.51.2.5.30.

UNCOMTRADE reports detailed global trade data. UNCOMTRADE is a repository of official international trade statistics and relevant analytical tables. The dataset covers statistics on "Heaters; electric, instantaneous or storage water and immersion heaters" (Commodity Code 851610). This Commodity Code includes immersion water heaters and electric kettles (HS 85161019), hence including also the products other than the scope of this study. However, it could provide some indications on the possible export and import countries relevant for the EU in 2018 for electric kettles.

In 2018, 9 countries accounted for 67% of the exports of the EU (see Table 2-6) and two countries were responsible for 90% of the imports, of which China accounted for around 80% of the EU imports (see Table 2-7).

## Table 2-6: Export from the EU of Heaters; electric, instantaneous or storage water and immersion heaters (Commodity Code 851610), in 2018 (source: UNCOMTRADE)

Export countries	Share of EU export [%]
Russian Federation	16.83%
Ukraine	16.65%
USA	8.27%
United Arab Emirates	5.92%
China, Hong Kong SAR	4.96%
Switzerland	4.94%
Serbia	3.54%
Morocco	3.31%
Saudi Arabia	2.67%

## Table 2-7: Import in the EU of Heaters; electric, instantaneous or storage water and immersion heaters (Commodity Code 851610), in 2018 (source: UNCOMTRADE)

Import countries	Share of EU export [%]
China	79.45%
Turkey	11.20%
Tunisia	2.66%
Egypt	1.94%

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#### 2.3. Subtask 2.2- Market and stock data

#### 221 <u>General objective of subtask 2.2:</u>

- The objective is to compile market and stock data in physical units for the EU, for each of the product categories defined in Task 1.1 and for the stock, combined with a forecast. Therefore, the following parameters need to be identified:
- installed base ('stock');
  - annual new product sales growth rate (% or physical units);
  - average economic product life (in years), in service, and a rough indication of the spread (e.g. standard deviation);
  - total new product sales / real EU-consumption;

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#### 231 Approach:

- As mentioned in 2.2, PRODCOM statistics do not provide precise figures for the "electric kettles" market. No further data could be provided by manufacturers (APPLiA<sup>7</sup> and its members).
- In order to be able to carry out this task, market data at EU level was purchased from GfK8. GfK is
- a well-known market research institute gathering market data which is considered in various
- 236 Ecodesign preparatory studies. GfK portfolio covers also electric kettles<sup>9</sup> and gathered detailed
- 237 information related to technical features.

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#### 239 2.3.1. Sales

#### Kettles

- For this study, only aggregated EU data was purchased. EU data from GfK covers data gathered in
- 242 17 Member States <sup>10</sup> which, in total, corresponds to 91% of the EU households. Hence, the total
- sales were corrected to have an estimate of the EU 27 figures, by scaling up the GfKs figures on
- the total number of EU households.
- As presented in Figure 2-1 and Table 2-8, the market is clearly dominated by water kettles, which
- 246 make over 99.5% of the market. The other types of electric kettles hot water dispensers, kettles
- 247 and hot water dispensers, kettles and milk heaters, kettles and teapots as well as milk heaters -
- 248 have an extremely marginal market importance. In other words, at EU level, the water kettle
- 249 market is almost the same as the electric kettle market.

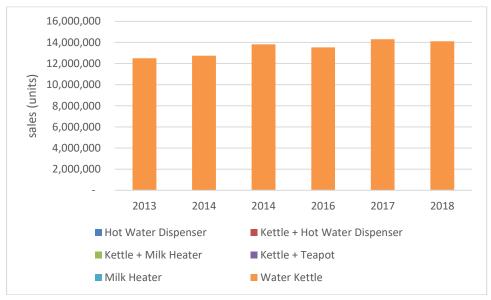
<sup>&</sup>lt;sup>7</sup> see section 2.4.2

<sup>8</sup> see <a href="https://www.gfk.com/home">https://www.gfk.com/home</a>

sub categories are: hot water dispenser, kettle and hot water dispenser, kettle and milk heater, kettle and tea pot, milk heater and water kettle

DE, AT, IT, FR, ES, PT, NL, BE, IE, SE, DK, FI, PL, CZ, HU, SK and GR

#### Figure 2-1: Overview of the EU27 kettle market (based on GfK 2020)

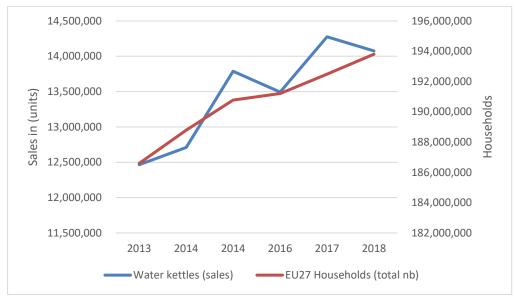


#### Table 2-8: Overview of the EU27 kettle market (based on GfK 2020)

Product category	2013	2014	2014	2016	2017	2018
Hot Water Dispenser	21,563	18,563	17,133	22,421	13,983	19,263
Kettle + Hot Water Dispenser	403	1,442	3,127	779	444	292
Kettle + Milk Heater	415	147	66	279	143	1,959
Kettle + Teapot	1,403	1,007	2,880	3,985	2,490	7,797
Milk Heater	17,692	15,324	17,459	16,520	14,512	14,859
Water Kettle	12,465,663	12,710,124	13,788,260	13,493,268	14,275,653	14,074,792

Between 2013 and 2018, the sales increased from 12.5 million of units/year to 14.1 million of units/year. Figure 2-7 shows that the sales seem to be driven by the number of households in the EU.

## Figure 2-8: Number of water kettles and households in EU27 (source: GfK 2020 and Eurostat 2020)



Statista $^{11}$  provides also few statistics on the EU27 kettle market and covers all Member States. The EU27-sales amount to around 12 million of units / year (Table 2-9) which is in the range of the GfK figures.

#### Table 2-9: Overview of the kettles EU27-market (source: Statista 2020)

	2012	2013	2014	2015	2016	2017	2018
Turnover in million €	362.20	365.53	369.03	372.78	376.55	380.61	384.96
Sales in millions of units	11.46	11.60	11.73	11.88	12.02	12.17	12.32
Price per unit in €	31.60	31.52	31.45	31.39	31.32	31.27	31.24

 The market shares of each Member State was estimated based on figures gathered by Statista. Table 2-10 presents the market shares according to the relevance of the national market to the EU27 market.

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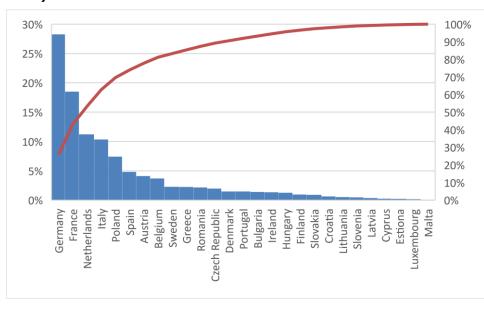
https://www.statista.com/outlook/16021200/102/electric-kettles/europe

## Table 2-10: EU27 market shares according to Member States<sup>12</sup> in year 2019 (source: Statista 2020)

Country	Market share (sales)	Country	Market share (sales)	Country	Market share (sales)
Austria	4%	France	18%13	Malta	0%
Belgium	4%	Germany	28%	Netherlands	11%
Bulgaria	1%	Greece	2%	Poland	7%
Croatia	1%	Hungary	1%	Portugal	1%
Cyprus	0%	Ireland	1%	Romania	2%
Czech Republic	2%	Italy	10%	Slovakia	1%
Denmark	2%	Latvia	0%	Slovenia	0%
Estonia	0%	Lithuania	1%	Spain	5%
Finland	1%	Luxembourg	0%	Sweden	2%
				U.K.	Equivalent to 24%

Four countries (Germany, France, Netherlands and Italy) account together for 68% of the EU27 market (see Figure 2-2).

Figure 2-2: EU27 market shares according to countries in year 2019 (source: Statista 2020)



 $<sup>^{\</sup>rm 12}$   $\,$  U.K. is shown just as comparison but is not accounted in the EU27 market

this roughly matches to 1.9 Mio of water kettles sold in France in 2019, according to GfK, see <a href="https://www.gifam.fr/wp-content/uploads/2020/03/Bouilloire.pdf">https://www.gifam.fr/wp-content/uploads/2020/03/Bouilloire.pdf</a>

- 279 Prior to the Brexit, U.K. was the largest market in the EU. The current sales represent 24% of the EU27 market.
- 281
- 282 Urns
- Specific statistics on urns are scarce or almost non-existent. Assuming that urns are kettles with a rated volume > 2.2 litres, the market share in 2018 is 0.2 % of the water kettles (see Table 2-14).
- 285

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- **Boiling water heaters**
- This kind of product is not sold via the same channels as kettles or other stand-alone appliances,
- 288 instead, it is sold within a package for a new or retrofitted kitchen. GfK has not systematically
- 289 covered this product, and Statista has no information on it. Therefore it is very difficult to estimate
- 290 sales figures.
- 291 The manufacturer Quooker reports for 2019 a production of 130.000 Quookers per year. 14
- 292 However, it is unclear how many are sold on the EU market or how many products deliver only
- 293 boiled water.<sup>15</sup>
- 294 The project team assumes that the share of boiling water heaters is 50% and that Quooker as
- 295 historical market leader –accounts for around 50% of the EU27 market. Based on these
- assumptions, around 130.000 boiling water heaters are sold in EU27 in 2019.
- 297 For all product groups, future sales will be estimated through a stock model (see next section
- 298 2.3.2) and based on future stock figures.
- 299

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- 2.3.2. Stock
- In the recent literature, all the figures refer to the estimates from the study on the Ecodesign Working Plan 2015-2017 (BIO 2015), which are presented in Table 2-11.

#### 303 Table 2-11: EU28 stock (BIO 2015)

Product group	EU Stock (millions of units)						
	2010	Today (2015)	2020	2030			
Kettles	117-200	117-200	119–204	122-208			
	Not known, no data available						
Commercial urns		2.8-3.0					

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As U.K. accounted for 19% of the EU28 sales, the estimate of the stock for EU27 has to be corrected accordingly. After correction, the EU27 stock is assumed to range between 96 Mio and 165 Mio kettles in 2020 (see Table 2-12).

<sup>14</sup> interview with Quooker Germany

<sup>&</sup>lt;sup>15</sup> See remark in 2.2

#### Table 2-12: Estimated EU27 stock (based on BIO 2015)

Product group	EU Stock (millions of units)						
	2010	Today (2015)	2020	2030			
Kettles	95-162	95-162	96-165	99-168			
	Not known, no data available						
Commercial urns		2					

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#### Estimate of the stock with a stock model

- In a stock model, the stock is assumed as equal to the cumulated sales over a period
- 312 corresponding to the technical lifetime of a product and is calculated in each year y as follows:

#### 313 **Equation 2-2**

$$stock_{y} = \sum_{j=y-lifetime+1}^{y} sales_{j}$$

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#### Technical lifetime of kettles

- Based on the review carried out in Task 3, a technical lifetime of 6 years is assumed for kettles.
- The same technical lifetime is assumed for other stand-alone products in this study.

#### **Boiled water heaters**

According to the study carried out by VHK 2010 on the boiled water heaters from Quooker, the lifetime of such products is 13.2 years.

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#### TRENDS FOR STOCK IN THE FUTURE

- 324 The stock in the base year (2018) is calculated based on the historical sales (see Equation 2-2). 16
- 325 The equipment rate is calculated over the time and the trend is extrapolated until 2030. The future
- 326 stock for each product is then calculated on the basis of the equipment rate<sup>17</sup> and number of
- 327 households (see Figure 2-3 and Table 2-13).
- 328 Based on the data gathered and assumptions previously made, the stock of water kettles will
- increase from 83 million units in 2020 to 89 million units by 2030, as a result of the combined
- effect of the changing number of households in the EU and an increasing equipment rate.
- The stock figures in 2020 reported in Table 2-12 (96-165 million units, based on BIOS 2015) are
- 332 16% to 96% higher than those estimated with the stock model (83 million units) of this study. The
- BIOS figures were not specific to the household sector while the GfK figures don't cover the B2B
- 334 channel, and therefore underestimate the sales of in the commercial sector. It is therefore

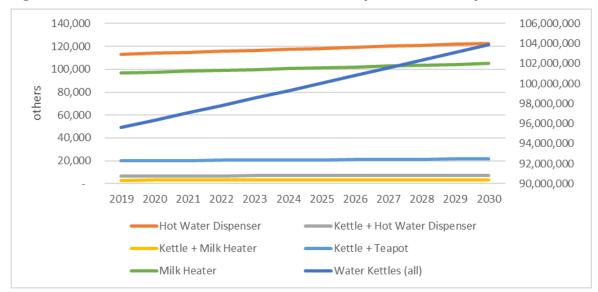
<sup>&</sup>lt;sup>16</sup> As a stock model is used, the stock of one year is always equal to the cumulated sales over the product lifetime.

<sup>17</sup> historical trend is extrapolated

assumed that EU27 sales (for all sectors) were 16% higher than the sales reported by GfK in Table  $2-8.^{18}$ 

The water kettles will represent over 99% of the electric kettle stock in the future. Among water kettles, 0.2% are urns (see Figure 2-5), accordingly, the stock of urns is around 192,000 units. This figure is considerably lower than the 2 million units mentioned in the study on the Ecodesign Working Plan 2015-2017 (BIO 2015). This gap might lie in the definition of the products: BIO reported the stock of commercial urns, while the estimate in the present report considered large kettles reported by GfK, sold through channels for non-professional customers. The number of urns sold for domestic uses are assumed to be much less than commercial urns purchased by hotels, offices, etc.

#### Figure 2-3: Estimated EU27 stock of electric kettles (own calculation)



a "high sales" scenario corresponding to 165 Mio. of products in 2020 will be considered in Task
 7 for the sensitivity analysis.

Table 2-13: Estimated EU27 sales and stock of electric kettles (own calculation)

		2020	2025	2030
	Hot Water Dispenser	19,417	22,614	21,064
	Kettle + Hot Water Dispenser	1,493	681	399
Sales [units]	Kettle + Milk Heater	169	375	2,006
	Kettle + Teapot	1,158	1,933	8,114
	Milk Heater	16,055	18,859	16,400
	Water Kettle <sup>19</sup> , <sup>20</sup>	15,465,579	17,102,074	17,848,846
	Hot Water Dispenser	113,945	118,311	122,844
	Kettle + Hot Water Dispenser	6,763	7,022	7,291
Stock [units]	Kettle + Milk Heater	2,968	3,082	3,200
	Kettle + Teapot	20,086	20,856	21,655
	Milk Heater	97,506	101,242	105,121
	Water Kettle <sup>21</sup>	96,351,249	100,042,983	103,876,167
	Hot Water Dispenser	0.06%	0.06%	0.05%
	Kettle + Hot Water Dispenser	0.00%	0.00%	0.00%
Equipment rate [%]	Kettle + Milk Heater	0.00%	0.00%	0.00%
	Kettle + Teapot	0.01%	0.01%	0.01%
	Milk Heater	0.05%	0.05%	0.05%
	Water Kettle <sup>22</sup>	49.71%	53.25%	57.04%

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#### 2.4. Subtask 2.3- Market trends

#### 351 General objective of subtask 2.3:

352 The purpose of this task is to identify market trends such as:

 $<sup>^{19}</sup>$  figures are 16% higher than in Table 2-8 to include sales not covered by GfK.

 $<sup>^{20}</sup>$  of which 0.2% are urns

of which 0.2% are urns

of which 0.2% are urns

- general market trends (growth/ decline, if applicable per segment), trends in product design and product-features;
   market channels and production structure; identification of the major players (association)
  - market channels and production structure; identification of the major players (associations, large companies, share SMEs, employment);
  - trends in product design/ features, illustrated by recent consumer association tests (valuable, but not necessarily fully representative of the diversity of products put on the market).

#### 360 2.4.1. Market trends

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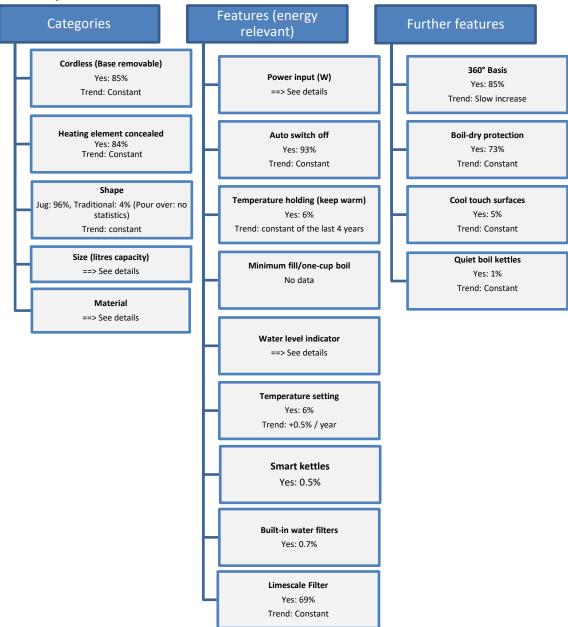
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#### 2.4.1.1. Water kettles

For most of the features (see Figure 2-4), the market shares are stable over time.

## Figure 2-4: Market shares according to water kettle characteristics (source: based on GfK 2020)



#### Based on the statistics in Figure 2-5, the product team assumes that:

- kettles with the option "temperature setting" have also the option "temperature holding".
   The market shares (6%) are the same and the required technologies for both features are quite similar.
- "360° basis" kettles might have "concealed element". Here, the required technologies are not linked, but the market shares are similar. However low-priced kettles are rather those having none of these features.
- In the following, some key features or characteristics are analysed and presented more in details.

#### Rated volume

Figure 2-5 and Table 2-14 present the distribution of the sales in the EU27 according to the rated volume. Over 50% of the water kettles have a volume of around 1.7 litres. Water kettles with a volume of around 1l or 1.5l are the next favourite ones in the EU, with each covering 14% of the market share. Large kettles / urns have less than 1% of the market share, but this kind of appliances might be purchased on non-household consumer market places, which were not covered by GfK.

Figure 2-5: EU27-sales of water kettles according to rated volume (source: GfK 2020)

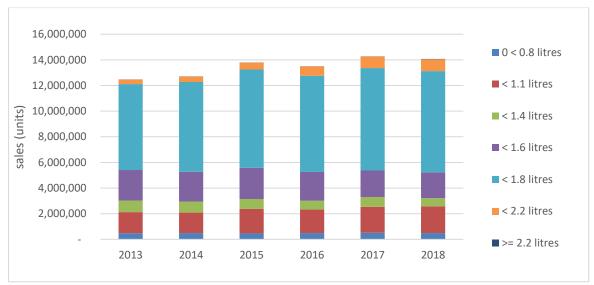


Table 2-14: EU27 market shares of kettles according to rated volume (source: GfK 2020)

Volume [litre]	2013	2014	2015	2016	2017	2018
< 0.8	3.77%	3.85%	3.31%	3.62%	3.61%	3.51%
< 1.1	13.31%	12.53%	13.88%	13.64%	14.20%	14.77%
< 1.4	7.14%	6.77%	5.67%	5.07%	5.30%	4.48%
< 1.6	19.15%	18.35%	17.63%	16.61%	14.55%	14.43%
< 1.8	53.83%	55.11%	55.56%	55.61%	55.95%	56.05%
< 2.2	2.73%	3.35%	3.90%	5.40%	6.29%	6.56%
>= 2.2	0.08%	0.04%	0.05%	0.06%	0.11%	0.20%

#### Material of the housing

Figure 2-6 and Table 2-15 provide an overview of the EU market in terms of material of the water kettle housing. In 2018, plastic was the most common material with a 46% market share, although the trend is decreasing. At present, metal is almost on a par (44%) and glass represents 9% of the market with a steady growth since 2013 (1% of the market at that time).

Figure 2-6: EU27 sales of water kettles according to the material of the housing (source: GfK 2020)

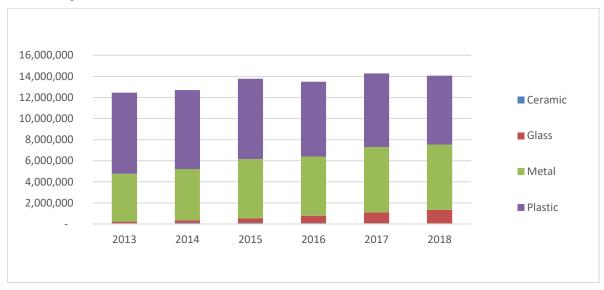


Table 2-15: EU27 market shares of water kettles according to the material of the housing (source: GfK 2020)

Material	2013	2014	2015	2016	2017	2018
Ceramic	0.52%	0.73%	0.72%	0.67%	0.49%	0.39%
Glass	1.28%	2.05%	3.04%	5.18%	7.18%	9.16%
Metal	36.39%	38.26%	40.90%	41.64%	43.46%	44.05%
Plastic	61.80%	58.96%	55.34%	52.51%	48.86%	46.40%

#### Rated power

As shown in Figure 2-7 and Table 2-16, the power range of 2,200 W -2,400 W is the most popular among water kettles, with 44% of market share in 2018. Kettles with 2,400 W-2,800 W rated power represent 20% of the market. According to GfK, almost no appliance on the EU27 market has more than 3,200 W rated power. $^{23}$ 

Even large kettles (urns) have a power level below 3,200 W. This is due to the fact that urns have a large volume but their main function is to maintain the water at the desired temperature, the performance is less focused on the time required to heat the water.

#### Figure 2-7: EU27-sales of water kettles according to the rated power (source: GfK 2020)



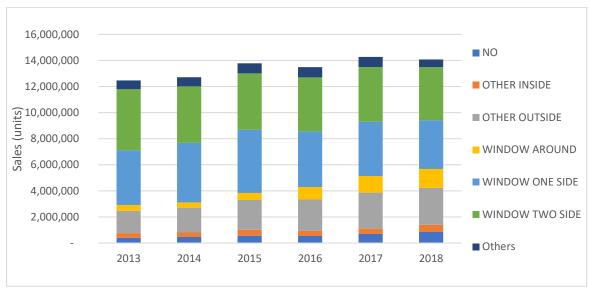
Table 2-16: EU27 market shares of water kettles according to the rated power of the housing (source: GfK 2020)

Rated power [W]	2013	2014	2015	2016	2017	2018
< 1,800	14.82%	13.52%	13.43%	12.95%	13.68%	14.24%
< 2,000	2.82%	2.77%	3.05%	3.26%	4.08%	4.55%
< 2,200	20.42%	19.58%	16.39%	14.58%	12.81%	12.21%
< 2,400	33.88%	36.09%	39.53%	43.15%	44.65%	43.93%
< 2,800	21.81%	22.63%	22.27%	21.54%	20.33%	20.42%
< 3,200	6.25%	5.40%	5.33%	4.52%	4.44%	4.66%
>= 3,200	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

#### **Water level**

Only few water kettles (6%) do not provide any information regarding the water level. This figure was only 3% in 2013 (see Figure 2-8 and Table 2-17).

## Figure 2-8: EU27-sales of water kettles according to the water level indication (source: GfK 2020)



## Table 2-17: EU27 market shares of water kettles according to the water level indication (source: GfK 2020)

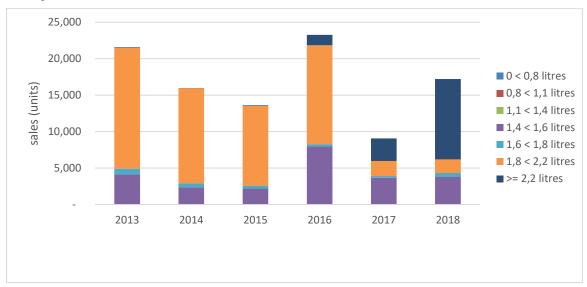
Water level indication	2013	2014	2015	2016	2017	2018
no	3.22%	3.64%	4.10%	3.99%	4.84%	6.03%
other inside	2.85%	2.75%	3.23%	2.91%	2.91%	3.93%
other outside	13.84%	14.95%	16.55%	17.81%	19.28%	20.09%
window around	3.47%	3.16%	3.96%	7.09%	8.93%	10.31%
window one side	33.63%	35.93%	35.21%	31.68%	29.16%	26.56%
window two side	37.60%	34.11%	31.33%	30.65%	29.47%	28.91%
others	5.39%	5.47%	5.63%	5.86%	5.41%	4.17%

#### 420 2.4.1.2. Hot water dispensers

#### **Rated Volume**

Figure 2-9 and Table 2-18 present the distribution of the sales in the EU27 according to the rated volume. The minimum volume of water dispenser is 1.4 l. The 1.4-1.6 l range represents roughly 20% of the market. Currently, over 2/3 of the hot water dispensers have a rated volume of 1.8 l or more, however, a clear shift from the 1.8-2.2 l range to larger appliances has occurred after 2016.

## Figure 2-9: EU27 sales of hot water dispensers according to rated volume (source: GfK 2020)



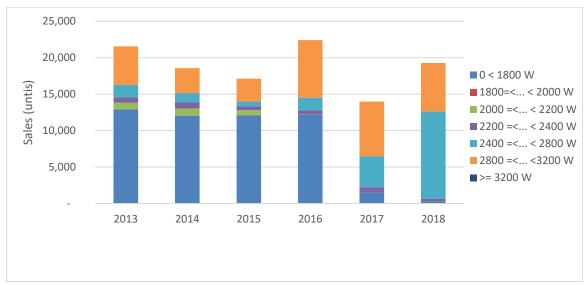
## Table 2-18: EU27 market shares of hot water dispensers according to rated volume (source: GfK 2020)

Volume [litre]	2013	2014	2015	2016	2017	2018
< 0.8	0%	0%	0%	0%	0%	0%
< 1.1	0%	0%	0%	0%	0%	0%
< 1.4	0%	0%	0%	0%	0%	0%
< 1.6	19%	13%	13%	35%	26%	20%
< 1.8	4%	3%	2%	1%	2%	3%
< 2.2	77%	70%	64%	61%	15%	10%
>= 2.2	0%	0%	1%	6%	22%	57%

#### Rated power

As hot water dispensers are a specific type of instantaneous water heaters, the rated power is relatively high. Since 2017, 85% of the hot water dispensers had a typical power of 2,400 W or even higher, as shown in Figure 2-10 and Table 2-19.

## Figure 2-10: EU27 sales of hot water dispensers according to the rated power (source: GfK 2020)



## Table 2-19: EU27 market shares of hot water dispensers according to the rated power (source: GfK 2020)

Rated power [W]	2013	2014	2015	2016	2017	2018
< 1,800	60%	65%	70%	54%	11%	2%
< 2,000	0%	0%	0%	0%	0%	0%
< 2,200	4%	5%	4%	0%	0%	0%
< 2,400	3%	4%	3%	2%	5%	2%
< 2,800	8%	7%	4%	8%	31%	62%
<3,200	25%	18%	18%	35%	54%	34%
>= 3,200	0%	0%	0%	0%	0%	0%

#### 2.4.1.3. *Urns*

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Water kettles with a maximum capacity of over 2.2 litres are considered as urns in this study.

According to GfK figures:

- 71% of the urns sold on the EU27 market have a volume between 2.2 and 5 litres, 29% between 5 and 10 litres
- the typical wattage is between 2,200 W and 2,400 W
- almost all urns have concealed heat elements

#### 451 2.4.1.4. Boiling water heaters

452 No detailed information on this type of products.

#### 2.4.2. Manufacturers and trade associations

454 Since there is no dedicated association representing water kettle manufacturers, the European home appliance industry association APPLiA<sup>24</sup> is the main representative. Some APPLiA members<sup>25</sup> 455 456

produce small appliances, including water kettles.

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457 Many kettle manufacturers are competing on the EU market. Most of them are large enterprises 458 even if there are also small manufacturers in the competition. Since the differentiation of kettles is 459 rather limited, the product group can be considered as homogeneous. Competition in this product 460 category is fierce.

According to some EU manufacturers, most of the kettles are developed<sup>26</sup> and produced by only a 461 few Chinese kettle manufacturers. Regarding kettle controls - one of the main components of a 462 kettle - two suppliers (OTTER and STRIX) have a predominant position in the market. 463

Table 2-20 presents key figures of some APPLiA members, which among other produce electric kettles. The annual report of companies was analysed. On average, the net margin is 5% and the turnover per employee is 223,212 €.

Table 2-20: Key figures of some large manufacturers (source: manufacturers)

Manufacturer	Turnover [M€]	Profit (gross) [M€]	Profit (net) [M€]	Employees	Profit (net) / Turnover [%]	Turnover / employee [€]
Arcelik <sup>27</sup>	5,032	1,616	150	31,534	3%	159,574
Electrolux <sup>28</sup>	11,184	214	171	48,652	2%	229,882
Philips <sup>29</sup>	19,482	1,644	1,173	80,495	6%	242,027
Groupe SEB <sup>30</sup>	7,354	740	380	34,000	5%	216,294
De'Longhi <sup>31</sup>	2,106	280	162	7,850	8%	268,280
Average	9,032	899	407	40,506	5%	223,212

In addition, APPLiA provides an overview of the home appliance industry in Europe (Table 2-21). The turnover per employee is close to the figures provided in Table 2-20. APPLiA reported that for each direct employee, are 3.4 indirect employees involved. We assume that this last figure might

e.g. BSH, Arcelik, Electrolux, Philips, Groupe SEB and De'Longhi

http://www.arcelikas.com/UserFiles/file/Annual%20Report 2019 23.03.2020 compressed.pdf

https://www.electroluxgroup.com/annualreports/2019/files/AR 2019/PDF/Electrolux AnnualRe port 2019.pdf

https://www.results.philips.com/publications/ar19#highlights

https://www.groupeseb.com/en/groupe-seb-brief

https://www.delonghigroup.com/sites/default/files/Annual%20Report%202019 2.pdf

https://www.applia-europe.eu/

based on the specifications of the EU brands

apply rather for space heating products than for kettles, as maintenance and inspection aspects are not comparable.

#### Table 2-21: Home appliance industry in Europe, in 2017 (source: APPLiA 2019)

Category	Value
Turnover in the EU [Mio. €]	50,000
Number of enterprises in the EU	3,453
Number of direct employees	200,960
Number of indirect employees	683,264
Wages & salaries [€]	31,628
Turnover / employee [€]	248,806

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- 476 2.4.3. Market actors and the role of installers, maintenance companies and inspection
- Kettles are stand-alone appliances, purchased in physical or online shops which need neither maintenance nor an inspection by a professional.
- 479 The situation is more complex for boiling water heaters. The main distribution channel is the
- 480 kitchen studio, as these systems are purchased when a new (high end) kitchen or a thorough
- 481 retrofit of the existing kitchen is planned. After the planning of the kitchen, the boiled water heater
- 482 has to be installed. Regular descaling can be done by customers but every few years, a
- 483 maintenance is necessary. This is usually carried out by the maintenance service or the trained
- 484 staff of the manufacturer.

#### 2.5. Subtask 2.4- Consumer expenditure base data

- 486 General objective of subtask 2.4:
- 487 This task will define:
- average EU consumer prices, incl. VAT (for consumer prices)/ excl. VAT (for B2B products),
   in euros;
- consumer prices of consumables;
- repair and maintenance costs (euro/product life);
  - installation costs (for installed appliances only);
- indicative disposal tariffs/ taxes (euro/product).
- 494 For electricity, fossil fuel, water, interest, inflation and discount rates this task will use values from
- 495 the MEErP methodology, including the average annual price increases mentioned therein. Also an
- approach will be elaborated for regional differentiation of consumer prices that can be used in a
- sensitivity analysis in Task 7.
- 498 <u>Data</u>
- 499 Here again, the main data sources regarding price information are the figures provided by GfK as
- well as Statista. In addition and for products not covered by the previous sources, a desk research
- was carried out to get a rough overview of the market.
- 502 2.5.1. Average EU consumer prices
- 503 2.5.1.1. *Water kettles*
- Based on the GfK data, the average EU consumer prices for a water kettle was 26 EUR in 2018.
- Statista reports an average price which is slightly higher: 31 EUR in 2019. However, the price
- depends on some characteristics (see Table 2-22) and features of the products.

## Table 2-22: Average EU price of water kettles according to the max. volume (source: GfK 2020)

Volume max [litres]	Price [EUR]
< 0.8	17
< 1.1	23
< 1.4	31
< 1.6	29
< 1.8	28
< 2.2	17
>= 2.2	22

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#### 510 2.5.1.2. Hot water dispensers

In 2018, the price for a typical hot water dispenser sold on the EU market was 73 EUR (GfK 2020). However, the price depended on the volume of the tank (see Table 2-23).

## Table 2-23: Average EU price of hot water dispensers according to the max. volume (source: GfK 2020)

Volume max	Price [EUR]
0 < 0,8 litres	n.a.
0,8 < 1,1 litres	n.a.
1,1 < 1,4 litres	n.a.
1,4 < 1,6 litres	42
1,6 < 1,8 litres	52
1,8 < 2,2 litres	67
>= 2,2 litres	86

515

#### 516 2.5.1.3. *Urns*

Based on a small sample of 13 urns,<sup>32</sup> the average price of an urn was estimated to be 58 EUR.

#### 518 2.5.1.4. Boiling water heaters

Modell of two manufacturers of boiling water heaters could be fund. On average, the purchase price for the system – providing boiled water only – which includes the tank and the tap is about 1,500 € / system (Table 2-24).

32 own desk research

#### Table 2-24: Price of boiling water heaters (incl. tap)

Product	Price [EUR]
Quooker Pro 3 <sup>33</sup>	1,120 - 2,290
Grohe Red MONO <sup>34</sup>	1,505

#### 2.5.2. Consumer prices of consumables

All appliances consume water and electricity, for which the specific costs are presented in the next section. The yearly costs for water and electricity will depend then on the usage and the performance of each product or base case.

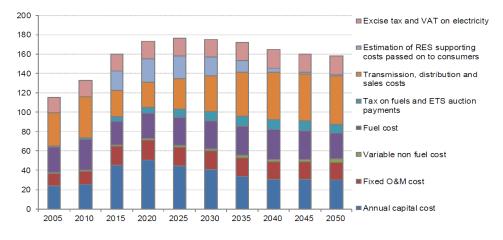
#### 2.5.2.1. General data

#### Energy costs (electricity)

The most accepted source currently available for such projections is the 'EU Reference Scenario 2016 Energy, transport and GHG emissions Trends to  $2050'^{35}$  elaborated by the European Commission. This study explains how today's electricity price is composed of several components, see Figure 2-11. Not all components can be taken into account, especially fixed costs that cannot be avoided by energy savings, because there will be a rebound effect in the cost per kWh when the costs have to be distributed across fewer kWh sales. In this model the grid and sales costs increase over time due to the increasing share of RES, and particularly variable distributed RES. Hence it is reasonable to take part of the grid cost into account due to the cost avoidance effect that more efficient transformers will produce.

Therefore further tasks can use the PRIMES forecasted average end user prices for households and the service sector as indicated in Table 2-25.

Figure 2-11: Decomposition of electricity generation costs and prices (€ per MWh) historical and forecast values (source: PRIMES)



https://www.reuter.de/kueche.html/filter/hersteller/grohe/serie/red?adword=google%2FGrohe%20DE%2FGrohe%20Serien%20Kueche%2F%2Bgrohe%20%2Bred

tank and tap: <a href="https://www.guooker.de/preisliste">https://www.guooker.de/preisliste</a>

<sup>35</sup> EU Reference Scenario 2016 Energy, transport and GHG emissions Trends to 2050, Main results (2016), available at: https://ec.europa.eu/energy/sites/ener/files/documents/20160712 Summary Ref scenario MAIN RESULT S%20%282%29-web.pdf

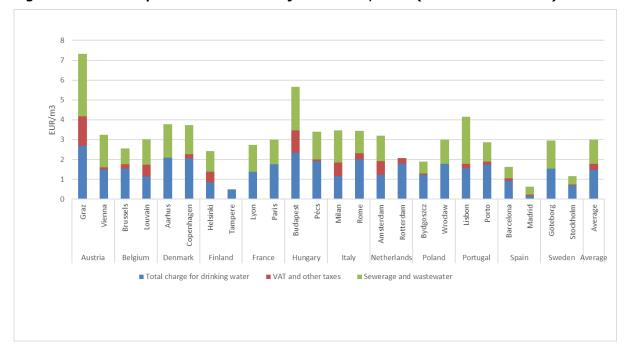
## Table 2-25: Decomposition of electricity generation costs and prices (€ per kWh) historical and forecast values (source: based in PRIMES with data supplied by the EC services)

€/kWh	2020	2025	2030	2035	2040
Average price	0.1532	0.1575	0.1609	0.1654	0.1651
Industry	0.0977	0.0988	0.0999	0.1014	0.1016
Households	0.2032	0.2092	0.2123	0.2171	0.2152
Services	0.1709	0.1760	0.1791	0.1837	0.1824

Water

EUROSTAT does not gather statistics on water prices but OECD provides some figures (OECD 2015). The prices in selected major EU cities for the year 2013 are shown in Figure 2-12.

Figure 2-12: Water prices in selected major EU cities, 2013 (source: OECD 2015)



On average on the data shown in Figure 2-12, households paid  $2.99 \, \text{e/m}$ 3 incl. costs for sewerage/wastewater and VAT in 2013. An escalation rate of 2.5% will be applied.<sup>36</sup>

#### 2.5.2.2. Water kettles

Water kettles are simple appliances. Apart from the electricity and water costs, the running costs consist of decalcifying/cleaning and filters, for the kettles with built-in water filters.

Descaling/cleaning

see (COWI and VHK, 2011)

560 561 562 563 564	Regular descaling prolongs the life of the kettle and limits the risks of premature breakdown. <sup>37</sup> According to Stiftung Warentest (2013), in regions with hard water, a kettle has to be descaled every 100 I. Manufacturers advice to descale between once every 3 months (soft water) and once every month (hard water). For this purpose, white vinegar or a commercial descaling agent (citric acid based) has to be used.
565	Manufacturers (e.g. Grundig <sup>38</sup> ) recommend following descaling procedure (using white vinegar):
566	1. Fill the kettle with water, up to three quarters of the maximum level.
567	2. Add white vinegar or lemon acid in the kettle up to the maximum level.
568	3. Boil the solution (refer to Operation section).
569	4. After the kettle has switched off, unplug the appliance.
570	5. Leave the solution in the kettle for a few hours.
571	6. Pour out the solution and rinse the inside thoroughly.
572	7. Fill the kettle with clean water and boil the water.
573	8. Empty the kettle and rinse it with water again.
574	The price of 1 litre of white vinegar is: 0.40 €
575	The yearly cost related to the cleaning of a water kettle will be:
576	- white vinegar
577	Assuming that 1 l of white vinegar costs 0.40 $\ensuremath{\in}^{39}$ , the yearly white vinegar costs are:
578	$1/4 \times (4 + 12) / 2 \times 0.4 = 2 \times 0.4 = 0.8 $ / litre of rated volume of the kettle
579	- electricity
580 581 582 583	In addition to white vinegar, electricity costs have to be taken into account for descaling. Following the instructions of manufacturers, boiling twice the total max volume of the kettle is necessary every time the kettle will be descaled. Assuming the kettle will be descaled 8 times a year, the yearly energy costs for descaling will be 16 times the energy consumption of a boiling cycle.
584	- water
585	The yearly amount of water used for descaling will be:
586	$(3/4 + 1) \times (4 + 12) / 2 = 14 I / litre of rated volume of the kettle$

• Built-in water filter

according to Which?, 'Limescale problems' accounted for 13% of all faults in the Which! survey (and this doesn't account for all problems that may be related to a limescale build-up, such as a faulty lid).

https://grundig-manuals-live.nureg.de/fileadmin/Export/Manuals/WK/WK 7680 BDA.pdf

<sup>&</sup>lt;sup>39</sup> average price based on a sample of 4 countries (France, Germany, Hungary and Spain), own desk research

589	Some of the water kettles have a limescale filter or cartridge, which is built in the reservoir of the
590	kettle. According to some manufacturers, cartridges have to be replaced every four weeks or 100

591 150 litre. 40 The price is around 3 € per cartridge.

592 Accordingly, the annual costs for built-in water filters are 36 €.

#### 593 2.5.3. Repair and maintenance costs

In 2019, Which? carried out a survey among its 4,800 members asking them about their satisfaction regarding their water kettle,<sup>41</sup> and reported three major faults:<sup>42</sup>

• faulty lid: 15%

• broken limescale filter: 14%

• leaking: 12 %

While leaking is almost impossible to be fixed, faulty lid and broken limescale filter can be easily replaced by end-users, assuming the corresponding spare parts are available.

Table 2-26 provides an overview of the price of some spare parts in relation to the price of new

602 kettles:

601

see <a href="https://www.brita.com.au/filters-cartridges">https://www.brita.com.au/filters-cartridges</a> and <a href="https://www.warenvergleich.de/wasserfilter/?tr">https://www.warenvergleich.de/wasserfilter/?tr</a> source=google&tr</a> medium=cpc&gid=EAIaIQo <a href="https://www.brita.com.au/filters-cartridges">bChMIjf6orIfC6QIVCLp3Ch1Llg6LEAAYAyAAEgLSTvD</a> BwE&v=p

<sup>41</sup> Which? (2020)

Other faults can be auto cut-off failing (7% of the reported faults)

#### Table 2-26: Indicative price<sup>43</sup> of spare parts

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Product	Purchas e Price [EUR]	Filter Price [EUR]	Price Share %	Lid Price [EUR]	Price Share %	Other
Bosch TWK6003V01	119.00	3.80	3%	6.00	5%	Base: 11.60
Bosch TWK6004N01	47.00	3.80	8%	4.90	10%	Base: 17.90
Siemens TW86103P	65.00	3.05	5%	n.a.	n.a.	Base: 10.15
Bosch TWK8611P	64.00	3.05	5%	n.a.	n.a.	Base: 31.90
Ritter Fontana 5	125.99	6.00	5%	21.61	17%	Base: 69.00 Water tank: 73.00
Clatronic WK 3445	13.99	3.00	21%	n.a.	n.a.	
Severin WK 3644	15.00	2.00	13%	2.00	13%	
ProfiCook-WKS 1167	51.99	n.a.	n.a.	n.a.	n.a.	
Russell Hobbs 21600-57	36.99	15.00	41%	n.a.	n.a.	
Emerio WD-118981	57.99	n.a.	n.a.	n.a.	n.a.	
WMF Stelio 1,7I	35.41	6.00	17%	n.a.	n.a.	
Russel Hobbs Buckingham 20460-56	49.49	15.00	30%	n.a.	n.a.	
Average			15%		11%	

However, reparations are carried out only if the costs are low compared to the purchase price.

The reparation costs are assumed to be:

#### **Equation 2-3**

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$$\%P_{reparation} = \sum_{faults} (\%P_{part} \times \%Occurency\_part)$$

$$\%P_{reparation} = 15\% \times 11\% + 14\% \times 15\% = 4\%$$

In this preparatory study, it is assumed, that reparation costs will correspond to 4% of the purchase costs over the lifetime of the product. This figure seems realistic and reasonable. For simple products, it is accepted that up to around 1/3 of the purchase price is acceptable.<sup>44</sup>

including VAT but excluding shipping costs

<sup>44</sup> see Task 2 of BIO 2011

613	As the customers can carry out the reparation, no labour costs are assumed.
614	The short desk research of spare part prices showed that:
615 616 617	- water tanks are usually not available as spare parts, even for kettles with glass tanks. The Ritter Fontana $5^{45}$ was the only kettle for which a new water tank can be purchased (58% of the kettle purchase price)
618 619	<ul> <li>bases are available. The price for simple bases is much lower than for bases integrating temperature controls (15% vs. 50% of the kettle purchase price)</li> </ul>
620 621	<ul> <li>shipping prices might be higher than the cost of the spare parts. This might limit the chance for the consumer to decide to purchase a spare part</li> </ul>
622	
623	2.5.4. Installation costs
624	Not applicable for kettles, hot water dispensers and urns as they are light stand-alone appliances.
625	Boiling water heaters
626 627 628	In the case of boiling water heaters, an installation is necessary in order to place and connect the system under the countertop / sink unit. According to manufacturers, the installation costs are between $100 \in$ and $200 \in$ , therefore $150 \in$ are assumed.
629	2.5.5. Disposal tariffs/ taxes
630	Water kettles and hot water dispensers
631 632	Water kettles as well as hot water dispensers belong to the WEEE <sup>46</sup> Category 5 "Small equipment (no external dimension more than 50 cm)". According to Annex V of the WEEE directive:
633 634	Minimum targets applicable by category from 15 August 2018 for WEEE falling within category 5 or 6 of Annex III,
635	— 75 % shall be recovered, and
636	— 55 % shall be prepared for re-use and recycled;
637	
638 639	Table 2-27 provides the EEE fees for a kettle. When the fees are not calculated per unit but per kg, a 1.5 kg water kettle was considered.

the only electric kettle awarded by Blue Angel

Directive on waste electrical and electronic equipment, see <a href="https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32012L0019">https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32012L0019</a>

#### Table 2-27: Disposal fee for kettles

Country	Disposal fee <sup>47</sup>
France <sup>48</sup>	0.30 EUR / unit
Germany <sup>49</sup>	0.12 EUR / unit
EU <sup>50</sup>	0.30 EUR / unit <sup>51</sup>

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For this study, 0.30 EUR disposal fee for a water kettle or hot water dispenser will be considered

#### Boiling water heaters

According to the figures found in France<sup>52</sup>, the disposal fee for boiling water heaters are 3 EUR/unit.

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#### 2.6. Subtask 2.5- Recommendations

#### General objective of subtask 2.5:

This task makes recommendations with regard to a refined product scope from an economical/
commercial perspective (e.g. excluding niche markets) and identifies barriers and opportunities for
Ecodesign from the economical/ commercial perspective.

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#### General conclusion

This task could provide detailed information on the EU27 market for following products: electric water kettles, hot water dispensers, kettles + hot water dispensers, kettles + teapots. In this task report, urns were assumed to be large electric water kettles between 2.2 litres and 10 litres. A brief insight in the boiling water heater market was also provided.

Sales of electric water kettles are in 2020 around 15.5 million units/year and are assumed to grow slowly, reaching 17.8 million units/year by 2030. The stock is assumed to be 96.3 Mio million units/year in 2020. Other product groups are clearly niche markets, representing together 1% of the sales of the electric water kettles.

The data gathered by GfK was very detailed in terms of technical details and provided a clear picture of the market and of the trends. Among electric water kettles, 15% have immersed heating elements and 6% pre-set temperatures.

Subtask 2.4 shows that the purchase costs for an electric water kettle are low: 26 EUR in the EU27, which is much lower than the costs for a boiling water heater (almost 60 times more expensive).

based on the assumption that a kettle weighs 1.5 kg

<sup>&</sup>lt;sup>48</sup> Eco Participation tariffs: https://www.popai.fr/docs/Bareme\_detaille\_01032017.pdf

<sup>&</sup>lt;sup>49</sup> 85 € / t for category 5 , see: https://www.elektrogesetz.de/umsetzung/kosten/

Table 2 in Sousa et al. 2018

<sup>&</sup>lt;sup>51</sup> Average of the EU MS covered by the study: 0.20 EUR/kg.

Eco Participation tariffs: <a href="https://www.popai.fr/docs/Bareme detaille 01032017.pdf">https://www.popai.fr/docs/Bareme detaille 01032017.pdf</a>

Task 2 figures would support the preliminary conclusions of Task 1, stressing that this preparatory study should focus on electric water kettles only.

The task 2 market data is already structured and segmented according to the user data in Task 3 and in line with Task 1.

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702 703	Which? (2019): https://www.which.co.uk/reviews/kettles/article/top-kettle-brands. Accessed on 05.05.2020

#### **ANNEX A**

# TableAnnex 2-1: Yearly sales and stock figures for kettles in the EU27 (source: own calculation based on GfK 2020)

		2010	2011	2012	2013	2014	2015	2016	2017		2019		202			2024	2025
	EU27 Households	182,264,200		185,164,400	186,594,300		190,772,200	191,210,900	192,489,900		195,021,100		197,976,351			202,493,406	204,021,878
sales	Hot Water Dispenser	18,821	18,821	18,821	21,563	18,563	17,133	22,421	13,983		21,727		17,993		14,856	20,143	22,614
	Kettle + Hot Water Dispenser	1,081	1,081	1,081	403	1,442	3,127	779	444		628		3,178		496	344	681
	Kettle + Milk Heater	501	501	501	415	147	66	279	143		352		88		166	1,982	375
	Kettle + Teapot	3,260	3,260	3,260	1,403	1,007	2,880	3,985	2,490	7,797	1,777	1,158	3,031		2,644	7,952	1,933
	Milk Heater	16,061	16,061	16,061	17,692	15,324	17,459	16,520	14,512		18,101		18,195		15,259	15,612	18,859
	Water kettles (Gfk)	11,398,757	11,754,393	12,110,028	12,465,663	12,710,124	13,788,260	13,493,268	14,275,653	14,074,792	14,097,053	13,332,396	14,415,229		14,912,123	14,716,066	14,743,167
	Water Kettles (not B2C: +16%)	1,823,801	1,880,703	1,937,604	1,994,506	2,033,620	2,206,122	2,158,923	2,284,105		2,255,528	2, 133, 183	2,306,433		2,385,940	2,354,570	2,358,907
	Water Kettles (all)	13,222,559	13,635,096	14,047,633	14,460,170	14,743,744	15,994,381	15,652,191	16,559,758		16,352,581	15,465,579	16,721,665		17,298,063	17,070,636	17,102,074
	Hot Water Dispenser	112,927	112,927	112,927	115,669	115,411	113,723	117,323	112,485	112,927	113,091	113,945	114,805		116,545	117,424	118,311
	Kettle + Hot Water Dispenser	6,488	6,488	6,488	5,810	6,171	8,216	7,914	7,277		6,712		6,814		6,917	6,969	7,022
	Kettle + Milk Heater	3,009	3,009	3,009	2,922	2,567	2,132	1,910	1,551	3,009	2,946	2,968	2,991		3,036	3,059	3,082
stock	Kettle + Teapot	19,562	19,562	19,562	17,705	15,452	15,071	15,796	15,026		19,936	20,086	20,238		20,545	20,700	20,856
SIOCK	Milk Heater	96,367	96,367	96,367	97,997	97,260	98,658	99,118	97,568		96,776		98,242		99,731	100,484	101,242
	Water kettles (Gfk)	63,058,015	65, 191,827	67,325,639	69,459,451	71,482,088	74,227,226	76,321,736	78,842,997	80,807,760	82,439,150		83,688,39		84,956,562	85,597,836	86,243,951
	Water Kettles (not B2C: +16%)	10,089,282	10,430,692	10,772,102	11, 113,512	11,437,134	11,876,356	12,211,478	12,614,880		13, 190, 264	13,289,827	13,390,143			13,695,654	13,799,032
	Water Kettles (all)	73,147,297	75,622,519	78,097,741	80,572,963	82,919,222	86,103,582	88,533,214	91,457,876		95,629,414	96,351,249	97,078,533		98,549,612	99,293,490	100,042,983
	Hot Water Dispenser	0.0583%	0.0583%	0.0583%	0.0597%	0.0595%	0.0587%	0.0605%	0.0580%	0.0583%	0.0580%	0.0577%	0.05749		0.0569%	0.0566%	0.0563%
	Kettle + Hot Water Dispenser	0.0033%	0.0033%	0.0033%	0.0030%	0.0032%	0.0042%	0.0041%	0.0038%	6 0.0033%	0.0034%	0.0035%	0.00369		0.0038%	0.0039%	0.0040%
equipment rate	Kettle + Milk Heater	0.0016%	0.0016%	0.0016%	0.0015%	0.0013%	0.0011%	0.0010%	0.0008%	0.0016%	0.0015%	0.0015%	0.00149	% 0.0014%	0.0013%	0.0013%	0.0013%
equipment rate	Kettle + Teapot	0.0101%	0.0101%	0.0101%	0.0091%	0.0080%	0.0078%	0.0082%	0.0078%	6 0.0101%	0.0102%	0.0104%	0.01059		0.0107%	0.0109%	0.0110%
	Milk Heater	0.0497%	0.0497%	0.0497%	0.0506%	0.0502%	0.0509%	0.0511%	0.0503%	6 0.0497%	0.0496%	0.0495%	0.04949	% 0.0493%	0.0492%	0.0491%	0.0490%
	Water Kettles (all)	37.7423%	39.0195%	40.2966%	41.5738%	42.7844%	44.4275%	45.6811%	47.1902%	48.3661%	49.0354%	49.7140%	50.40199	6 51.0994%	51.8065%	52.5234%	53.2502%
		202	6 202	7 20							2034						
		202	5 202			029 2	2030	2031	2032	2033		2035	2036	2037	2038	2039	2040
	EU27 Households	205,561,88	8 207,113,522	208,676,86				8,068 215,0	9,153 216	2000		19,955,743 2	2036	2037	224,974,283	2039	228,383,429
	EU27 Households Hot Water Dispenser	205,561,88	8 207,113,522 0 18,893	208,676,86	88 210,252,0 94 15,7	770 21,839,0	052 213,43 064 2	8,068 215,04 3,541	9,153 216	6,672,400 21 19,834	8,307,899 2 25,142	19,955,743 2 16,725	221,616,026	223,288,841 24,511			228,383,429 26,135
	Hot Water Dispenser Kettle + Hot Water Dispenser	205,561,88 20,31 1,54	8 207,113,522 0 18,893 6 3,231	208,676,86	58 210,252,0 94 15,7 34 5	015 211,839,0 770 21,0 550 3	052 213,43 064 2	8,068 215,04 3,541 2	9,153 216 1,244 1,601	6,672,400 21 19,834 3,287	8,307,899 2 25,142 940	19,955,743 2 16,725 607	221,616,026 22,026 456	223,288,841 24,511 793	224,974,283 22,222 1,659	226,672,447	228,383,429 26,135 999
	Hot Water Dispenser	205,561,88	8 207,113,522 0 18,893 6 3,231	208,676,86	58 210,252,0 94 15,7 34 5	770 21,839,0	052 213,43 064 2	8,068 215,04 3,541	9,153 216	6,672,400 21 19,834	8,307,899 2 25,142	19,955,743 2 16,725	221,616,026	223,288,841 24,511	224,974,283 22,222	226,672,447 20,819	228,383,429 26,135
	Hot Water Dispenser Kettle + Hot Water Dispenser	205,561,88 20,31 1,54	8 207,113,522 0 18,893 6 3,231 2 111	208,676,86 24,19 88	38 210,252,0 34 15,7 34 5	015 211,839,0 770 21,0 550 3	052 213,43 064 2 399 006	8,068 215,04 3,541 2	9,153 216 1,244 1,601	6,672,400 21 19,834 3,287	8,307,899 2 25,142 940	19,955,743 2 16,725 607	221,616,026 22,026 456	223,288,841 24,511 793	224,974,283 22,222 1,659	226,672,447 20,819 3,346	228,383,429 26,135 999
sales	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Milk Heater	205,561,88 20,31 1,54	8 207,113,522 0 18,893 6 3,231 2 111 5 3,190	208,676,86 3 24,19 88 33 0 4,29	58 210,252,0 94 15,7 84 5 96 1	015 211,839,0 770 21,0 550 3 189 2,0 805 8,1	052 213,43 064 2 399 006	8,068 215,04 3,541 : 736 : 399 : 2,096	9,153 216 11,244 1,601 216	6,672,400 21 19,834 3,287 136	8,307,899 2 25,142 940 350	19,955,743 2 16,725 607 214	221,616,026 22,026 456 2,031	223,288,841 24,511 793 425	224,974,283 22,222 1,659 242	226,672,447 20,819 3,346 162	228,383,429 26,135 999 376
sales	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Teapot	205,561,88 20,31 1,54 19 1,31	8 207,113,522 0 18,893 6 3,231 2 111 5 3,190 9 18,965	208,676,86 3 24,19 88 33 0 4,29 6 18,00	58 210,252,0 94 15,7 94 5 96 1 98 2,8 98 16,0	015 211,839,0 770 21,0 550 3 89 2,0 805 8,1	052 213,43 064 2 399 006 114 :	8,068 215,04 3,541 : 736 399 2,096 9,653	9,153 216 11,244 1,601 216 1,480 7,618	6,672,400 21 19,834 3,287 136 3,356 19,771	8,307,899 2 25,142 940 350 4,465	19,955,743 2 16,725 607 214 2,974	221,616,026 22,026 456 2,031 8,284	223,288,841 24,511 793 425 2,267	224,974,283 22,222 1,659 242 1,652	226,672,447 20,819 3,346 162 3,529	228,383,429 26,135 999 376 4,640
sales	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Teapot Milk Heater	205,561,88 20,31 1,54 19 1,31 16,81	8 207,113,522 0 18,893 6 3,231 2 111 5 3,190 9 18,965 8 15,071,134	208,676,86 3 24,19 88 33 0 4,29 6 18,00	58 210,252,0 34 15,7 34 5 26 1 38 2,8 38 16,0 26 15,577,9	015 211,839,0 770 21,0 550 3,0 89 2,0 805 8,0 941 16,4 968 15,386,1	052 213,43 064 2 3399 006 1114 :	8,068 215,04 3,541 3 736 399 2,096 9,653 9,102 14,60	9,153 216 11,244 1,601 216 1,480 7,618	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312	8,307,899 2 25,142 940 350 4,465 18,849	19,955,743 2 16,725 607 214 2,974 16,858	221,616,026 22,026 456 2,031 8,284 17,223	223,288,841 24,511 793 425 2,267 20,483	224,974,283 22,222 1,659 242 1,652 18,455	226,672,447 20,819 3,346 162 3,529 20,613	228,383,429 26,135 999 376 4,640 19,698
sales	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Teapot Milk Heater Water kettles (Gfk)	205,561,88 203,11 1,54 19 1,31 16,81 13,983,38	8 207,113,522 0 18,893 6 3,231 2 111 5 3,190 9 18,965 8 15,071,134 2 2,411,381	208,676,86 24,15 88 33 4,25 114,785,83 12,365,73	58 210,252,0 94 15,7 94 15,7 98 2,8 98 2,8 98 16,0 96 15,577,0 92 2,492,4	015 211,839,6 170 21,6 1550 2,6 189 2,6 105 8,7 141 16,4 168 15,386,1 175 2,461,1	052 213,43 064 2 3399 006 1114 : 400 1: 936 15,41 910 2,46	8,068 215,04 3,541 736 399 2,096 9,653 9,102 14,66 7,056 2,3	9,153 216 11,244 1,601 216 1,480 7,618 84,424 15	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 1 2,521,170	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770	223,288,841 24,511 793 425 2,267 20,483 16,126,233	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158	228,383,429 26,135 999 376 4,640 19,698 16,200,448
sales	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Teapot Milk Heater Water kettles (Gfk) Water Kettles (not B2C: +16%)	205,561,88 20,31 1,54 19, 1,31 16,81 13,983,38 2,237,34	B 207,113,522 D 18,893 B 3,231 2 111 5 3,190 9 18,965 8 15,071,134 2 2,411,381 D 17,482,516	208,676,86 24,15 88 33 4,25 18,03 14,785,83 12,365,73 17,151,58	58 210,252,0 94 15,7 94 15,7 98 2,6 98 2,6 98 16,0 96 15,577,0 92 2,492,0 98 18,070,4	1015 211,839,0 170 21,0 1550 21,0 1650 2,0 189 2,0 105 8,1 1041 16,0 15,386,1 175 2,461,1 143 17,848,8	052 213,43 064 2 3399 006 114 : 400 1: 936 15,41 910 2,46 846 17,88	8,068 215,04 3,541 736 399 2,096 9,653 9,102 14,66 7,056 2,3 6,158 17,0	9,153 216 11,244 1,601 216 1,480 7,618 84,424 15	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 1 2,521,170	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 2,460,303	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520
sales	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Tot Water Dispenser Kettle + Teapot Milk Heater Water Kettles (GIK) Water Kettles (GIK) Water Kettles (GIB) Hot Water Dispenser	205,561,88 20,31 1,54 19, 1,31; 16,83,38 2,237,34 16,220,73	B 207,113,522 D 18,893 E 3,231 D 11,893 E 3,190 E 15,071,134 E 2,411,381 D 17,482,516 4 120,104	208,676,86 24,15 86 33 4,22 18,03 414,785,83 72,365,73 17,151,55 121,01	88 210,252,0 94 15,1 94 15,1 96 1 98 2,8 98 16,0 96 15,577,2 97 2,492,4 98 18,070,4 10 121,5	1015 211,839,0 1015 21,1839,0 1015 21,0 1050 21,0 1050 3,0 1050 8,0 1060 15,386,0 1075 2,461,1 1043 17,848,3 1044 122,8	052 213,43 064 2 399 006 114 : 400 1: 400 15,41 910 2,46 846 17,88 844 12	8,068 215,0 3,541 2 736 399 2,096 9,653 9,102 14,60 7,056 2,3 5,158 17,0 3,771 1:	9,153 216 11,244 1,601 216 1,480 7,618 64,424 15 16,308 2 0,732 18	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 1 2,521,170 8,278,482 1 125,647	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,953,532 126,595	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197 18,706,430 129,483	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 2,460,303 17,837,196 130,461	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520 132,438
sales	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Mik Heater Kettle + Teapot Mik Heater Water Kettles (Gfk) Water Kettles (mt B2C: +1656) Water Kettles (mt B2C: +1656) Water Mit Water Dispenser	205,561,88 20,31 1,54 19, 1,31 16,81 13,983,38 2,237,34 16,220,73 119,20 7,07	B 207,113,522 D 18,893 6 3,231 2 111 5 3,190 9 18,965 8 15,071,134 2 2,411,381 0 17,482,516 4 120,104 5 7,128	208,676,86 24,19 88 33 3 4,29 18,00 4 14,785,80 7 2,365,70 17,151,55 121,00 7,18	88 210,252,0 94 15,7 94 5 96 1 98 2.8 98 16,0 96 15,577,9 92 2,492,4 90 121,9 90 121,9 90 7,7	1015 211,839,0 1016 21,0 1050 21,0 1050 2,0 1050 3,0 1050 8,0 1050 8,0 1060 15,386,1 1075 2,461,1 1041 17,848,1 1042 122,2 1042 122,2 1050 17,5	052 213,43 064 2 399 006 1114 : 400 1: 400 15,41 996 15,41 996 17,88 844 12	8,068 215,0 3,541 236 399 2,2,096 9,653 9,102 14,60 7,056 2,36,158 17,07 3,3771 17,346	9,153 216 11,244 1,601 216 1,480 7,618 84,424 18 60,308 2 60,732 18 4,705 7,402	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 2,521,170 8,278,482 1 125,647 7,457	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,953,532 126,595 7,514	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197 18,706,430 129,483 7,685	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 2,460,303 17,837,196 130,461 7,743	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520 132,438 7,861
	Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Kettle + Teapot Milk Heater Water kettles (Gfk) Water Kettles (Gfk) Water Kettles (M) Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Hot Water Dispenser	205,561,88 20,311 1,544 19, 1,311 16,811 13,983,38 2,237,34 16,220,73 119,20 7,07	B 207,113,522 0 18,893 6 3,223 111 5 3,190 9 18,965 8 15,071,134 2 2,411,381 0 17,482,516 4 120,104 5 7,126 5 3,125	208,676,86 24,16 86 33 4,225 18,00 14,785,86 2,385,77 17,151,55 121,00 1,7,16 3,16	38 210,252,0 34 15,1 34 5 36 1,2 38 2,6 38 16,0 39 2,4 30 1,5 30 2,4 30 1,5 30 1,5	115 211,839,9 170 21,1,839,9 1550 3 189 2,1,889 2,5 189 2,5 189 2,1,889,9 190 15,386,1 17,386,3 17	052 213,43 064 2 3399 2 006 2 1144 2 400 1: 936 15,41 970 2,46 846 17,88 844 12 291 200	8,068 215,0 3,541 736 399 2,096 9,102 14,6 7,066 6,158 17,0 11,7 11,7 11,7 11,7 11,7 11,7 11,7	9,153 216 11,244 1,601 216 1,480 7,618 84,424 15 16,308 2 16,308 2 16,308 2 17,402 18,405	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 2,521,170 8,278,482 125,457 3,273	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,953,532 126,595 7,514 3,298	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323	221,616,026 22,026 456 2,031 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 3,348	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197 18,706,430 129,483 7,685 3,373	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 2,460,303 17,837,196 130,461 7,743 3,399	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520 132,438 7,861 3,450
sales	1-dx Water Dispenser Kettle + Hot Water Dispenser Kettle + Nilk Heater Kettle + Teapot Milk Heater Water kettles (Gfk) Water Kettles (Gfk) Water Kettles (gfl) Hot Water Dispenser Kettle + Nilk Heater Kettle + Hot Water Dispenser Kettle + Hot Water Dispenser Kettle + Hilk Heater Kettle + Kettle + Reapot	205,561,88 20,311 1,54 19, 1,311 16,811 13,383,38 2,237,34 16,220,73 119,20 7,07 3,100 21,011	8 207,113,522 0 18,893 6 3,231 2 1111 5 3,190 9 18,965 6 15,071,134 2 2,411,381 0 17,482,516 4 120,104 5 7,126 5 3,125 5 3,125 3 21,172	208,676,88 24,19 88 31 18,03 14,785,80 14,785,80 12,365,77 17,151,55 121,01 1,718	38 210,252,0 34 15,7 34 5 36 115,7 38 2,6 38 16,0 36 15,577,6 38 18,070,4 00 121,5 12 7,2 12 12 12 12 13	115 211,839,9 170 21,0 150 3 189 2,0 100 8,0 101 16,0 15,386,0 175 2,461,1 1443 17,848,8 176 3,7 176 3,7 193 21,4	052 213,43 064 2 399 2 006 2 1114 3 400 1.1 936 15,41 970 2,46 846 17,88 844 12 291 200 555 2	8,068 215,0 3,541 2736 399 2,096 9,653 9,102 14,66 2,3 5,158 17,0 1,7,346 3,3,771 1:	9,153 216 11,244 1,601 216 1,480 7,618 4,424 19 16,308 2 0,732 18 4,705 7,402 3,249	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 2,251,170 8,278,482 1 125,647 7,457 3,273 22,149	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,953,532 126,595 7,514 3,298 22,316	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323 22,485	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 22,655	223,288,841 24,511 793 425 2,267 20,483 16,126,233 16,126,233 18,706,430 129,483 7,685 3,373 22,826	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 17,837,196 130,461 7,743 3,399 22,998	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520 132,438 7,861 3,450 23,346
	Hot Water Dispenser Kettle + Milk Heater Kettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Water Kettles (Gfk) Water Kettles (Gfk) Water Kettles (Gf) Water Kettles (Gf) Water Kettles (Gf) Water Kettles (Gf) Kettle + Hot Water Dispenser Kettle + Teapot Milk Heater	205,561,88 20,311 1,544 19, 1,311 16,811 13,983,38 2,237,34 16,220,73 119,220 7,07 3,10 21,011 102,00	8 207,113,522 0 18,893 0 18,893 2 111 5 3,190 9 18,995 8 15,071,134 2 2,411,381 4 120,104 5 7,128 5 3,125 5 3,125 5 102,776	208,676,88 24,118 88 31 18,03 14,785,8: 17,151,55	38 210,252,0 34 15,1 34 5 36 7 38 2,8 38 16,0 38 15,77,9 38 18,070,0 10 121,5 22 7,2 32 2,492,2 31 32 2,492,2 32 104,3	115 211,839,9 1770 21,0 1550 3 1589 2,0 105 8,0 105	052 213,43 064 2 3399 2 006 1114 3 400 1; 936 15,41 937 17,88 844 12 291 200 3 855 2 121 10	8,068 215,0 3,541 7 736 399 2,096 9,653 9,653 9,102 14,66 7,056 2,3 6,158 17,0 3,771 1:7,346 3,3,224 1,819 7,5,915 11,819 7,501 71,819 71,819 71,819 71,819 71,819 71,819 71,819 71,819 71,819 71,819 71,819 71,819 71	9,153 216 11,244 1,601 216 1,480 7,618 4,424 15 66,308 20,732 18 4,705 7,402 3,249 11,983 6,714	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 1 2,521,170 8,278,482 1 125,647 7,457 3,273 22,149	8,307,899 2 25,142 940 350 4,465 18,449 15,477,183 2,476,349 7,953,532 126,595 7,514 3,298 22,316 108,331	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323 22,485 109,149	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 3,348 22,655 109,973	223,288,841 24,511 793 425 2,267 20,483 2,580,197 18,706,430 129,483 7,685 3,373 22,826 110,803	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 2,460,303 17,837,196 130,461 7,743 3,399 22,998 111,639	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171 112,482	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520 132,438 7,861 3,450 23,346 113,331
	Hot Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Kettle + Milk Heater Kettle + Milk Heater Water kettle of G(R) Water Kettle of G(R) Water Kettle of G(R) Hot Water Dispenser Kettle + Milk Heater Kettle + Hot Water Dispenser Kettle + Milk Heater Water Kettle of G(R) Milk Heater Water Kettle of G(R)	205,561,88 20,311 1,544 19; 1,31; 16,81; 13,983,38 2,237,34 16,220,73 119,20 7,07; 3,10 21,01; 102,00 86,694,94	8 207,113,522 6 3,233 6 3,233 7 111 8 15,071,134 2 2,411,381 9 17,482,134 4 120,104 1 120,1	208,676,88 24,11 88 33 4,25 18,00 14,785,8 2,395,7 17,151,55 121,00 1,7,18	88 210,252,0 44 15,1 44 5 66 1 88 2,6 88 16,0 88 15,577,2 52 2,492,2 53 18,070,0 121,5 52 7,4 52 2,1 52 2,492,4 54 88,877,4	115 211,839,0 170 21,10 180 2,0 180 2,0 180 2,0 180 3,0 180 2,0 180 3,0 180 41,1 180 41	052 213,43 064 2 399 0 06 1114 400 1: 936 15,41 970 2,46 846 17,88 844 12 291 200 555 2 1 101 420 90,22	8,068 215,00 3,541 2 736 399 2,096 9,653 9,102 14,60 7,056 2,3 6,158 17,01 3,771 12,7346 1,819 2,5915 11,819 2,5915 11,4,334 90,934 90,934 90,934 1,4,334 90,934 1,4,334 90,934 1,4,334 90,934 1,4,334 90,934 1,4,334 90,934 1,4,334 90,934 1,4,334 90,934 1,4,334 90,934 1,4,334 90,934 1,4,344 1,4,344 1,4	9,153 216 11,244 1,601 216 1,480 7,618 44,424 15,6308 2,00732 16,308 2,4,705 7,402 3,249 11,983 6,714 15,391 9	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 12,521,170 8,278,482 1125,647 7,457 3,273 22,149 107,520 11,591,568	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,963,532 126,595 7,514 3,298 22,316 108,331 12,262,925	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323 22,485 109,149 92,979,500	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 3,348 22,655 109,973 93,661,334	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197 18,706,430 129,483 7,685 3,373 22,826 110,803 94,388,465	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 2,460,303 17,837,196 130,461 7,743 3,399 22,998 111,639 95,100,933	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171 112,482 95,818,779	228,383,429 26,135 999 376 4,640 19,698 16,200,408 2,592,072 18,792,520 132,438 7,861 3,450 23,346 113,331 96,542,044
	Hot Water Dispenser Kettle + 104 Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Kettle + Milk Heater Water kettle (2fk) Kettle + Milk Heater Kettle + Milk Heater Milk Heater Water kettles (Gfk) Water Kettles (Gfk) Water Kettles (Gfk)	205,561,88 20,31 1,54 19, 1,31 16,81; 13,983,38 2,237,34 16,220,73 119,20 7,07 3,10 21,01 102,00 86,894,94 13,903,19	8 207,113,522 0 18,893 18,893 2 111,55 3 19(9) 9 18,965 8 15,077,134 2 2,411,381 2 2,411,381 4 120,104 5 7,126 5 3,122 6 102,776 6 102,776 2 275,550,846 1 44,006,736	208,676,88 24,15 84 33,3 14,25 17,151,55 121,0 17,151,55 121,0 103,55 103,55 103,55 103,55 104,113,8	88 210,252,0 44 15,1 44 5 86 115,1 87 2,6 88 12,6 88 16,0 88 16,0 88 18,070,2 89 2,492,2 89 18,070,2 19 22 2,492,2 10 121,5 10 12	115 211,839,0 1770 21,1,550 1,550 2,550 2,550 2,550 3,50 2,50 3,50 3,50 3,50 3,50 3,50 3,50 3,50 3	052 213,43 064 2 069 2 060 114 2 070 2,46 070 170 2,46 0844 12 070 170 2,46 0855 2 070 170 170 170 170 170 170 170 170 170	8,068 215,0 3,541 2 736 399 2,096 9,653 9,102 14,66 15,0 15,0 15,0 15,0 15,0 15,0 15,0 15,0	9,153 216 11,244 1,601 216 1,480 7,618 14,424 15 16,308 2,0732 18 1,705 7,402 3,249 11,983 16,714 15,5391 19 14,863 14,863 14,863 14,863 15,863 16,963	6,672,400 21 19,834 3,287 138 3,366 19,771 5,757,312 2,521,170 8,278,482 1 125,647 7,457 3,273 22,149 107,520 1,591,568 5 4,654,651	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,953,532 126,595 7,514 3,298 22,316 108,331 12,282,925 14,765,268	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323 22,485 109,149 199,500 14,876,720	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 3,348 22,655 109,973 93,681,334 14,969,013	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197 18,706,430 129,483 7,685 3,373 22,626 110,803 94,388,465 15,102,154	224,974,283 22,222 1,659 242 1,652 1,652 15,376,893 2,460,303 17,837,196 130,461 7,743 3,399 22,998 111,639 95,100,933 15,216,149	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171 112,482 95,818,779 95,818,779 15,331,005	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520 132,438 7,861 3,450 23,346 113,331 96,542,044
	Hot Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Kettle + Milk Heater Kettle + Milk Heater Water kettle of G/K) Water Kettle (G/K) Water Kettle (G/K) Water Kettle (G/K) Water Kettle + Milk Heater Kettle + Hot Water Dispenser Kettle + Hilk Heater Water Kettle + Milk Heater Water kettle of G/K) Water Kettle + Milk Water Dispenser Kettle + Milk Heater Water kettle (G/K) Water Kettle (G/K) Water Kettle (G/K) Water Kettle (G/K) Water Kettle (Milk Heater Water Kettle (G/K) Water Kettle (Milk Heater)	205,561,88 20,311 1,544 19,1 1,381 16,811 13,983,38 15,220,73 119,20 7,077 3,10 21,011 102,00 86,894,94 10,0798,13	8 207,113,522 6 3,231 6 3,232 7 111 7 18,965 8 15,071,134 7 120,10	208,676,8t 24,15 8t 33 1 4,25 1 18,00 1 14,785,8t 2,365,7; 17,151,55 121,00 1 7,18 3,15 2 21,33 1 03,55 8 88,211,77 3 14,113,8t 1 02,325,51 1 02,325,51	88 210,252,0 44 15,1 44 5 56 15,1 88 2,6 88 16,0 69 15,577,3 88 18,070,4 10 121,5 12 7,1 12 21,4 12 21,4 12 21,4 12 31,7 12 14,2 14 88,877,3 17 14,220,7 17 130,097,5 17 103,097,5	115 211,839,0 170 21,1,0 189 2,1,0 189 2,0 189 2,0 189 2,0 189 2,0 189 2,0 189 2,0 189 2,0 189 1,0 189 1,0 1	552 213,43 564 2 5064 2 5066 2	8,068 215,0 3,541 736 399 2,096 399 2,096 9,853 9,102 14,6 6,7 6,5 6,158 17,0 6,3 7,71 11,7,346 3,224 1,819 3,591 11,819 4,354 90,9 5,14,5 5,915 11,4,354 90,9 5,14,5 5,897 14,	9,153 216 11,244 1,601 216 216 1,480 7,618 7,618 7,618 7,618 7,618 7,618 7,402 3,249 11,983 16,714 85,391 9 9 14,863 1-0,0253 100	6,672,400 21 19,834 3,287 136 3,356 19,771 5,757,312 12,521,170 8,278,482 1125,647 7,457 3,273 22,149 107,520 11,591,588 5 6,246,219 116,6246,511 6,246,219 116,6246,219 116,6246,219 116,591,588	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,793,532 126,595 7,514 3,298 22,316 108,331 12,282,925 14,765,268 17,048,193 1	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,678,470 127,551 7,570 3,323 22,485 109,149 92,979,500 14,876,720 07,856,220 07,856,220	221,616,026 22,026 456 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 3,348 22,655 109,973 93,681,334 14,989,013 108,670,347	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197 18,706,430 129,483 7,685 3,373 22,826 110,803 94,388,465 15,102,154 109,480,619	224,974,283 22,222 1,659 242 1,652 18,455 15,376,893 2,460,303 17,837,196 130,461 1,743 3,399 22,998 111,639 95,100,933 15,216,149	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171 112,482 95,818,779 15,331,005	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,072 18,792,520 132,438 7,861 3,450 23,346 113,331 96,542,044 15,446,727
	Hat Water Dispenser Cettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Kettle + Tegger Milk Heater Water Kettle (M) Water Kettle (M) Hat Kettle (M) Hat Water Cognition Hat Water Dispenser Kettle + Tegger Water Kettle (M) Hat Water Dispenser Kettle + Tegger Water Kettle (M)	205,561,88 20,311 1,544 19, 13,311 16,811 13,963,36 16,220,73 119,20 7,077 3,101 102,00 86,894,94 13,903,79 10,796,13	8 207,113,522 6 3,231 2 111 5 3,192 9 18,995 8 15,071,134 2 2,411,30 17,482,516 4 120,104 5 7,128 5 3,122 6 102,776 6 102,776 6 27,528 6 105,878 6 105	208,676,8t 24,15 88 32,425 14,225 14,785,82 2,385,7: 17,151,55 121,10: 103,56 88,211,7: 14,113,8: 102,325,5: 102,325,5: 102,325,5: 102,325,5: 102,325,5: 102,325,5: 102,325,5: 102,325,5: 102,325,5: 102,325,5:	88 210,252,0 44 15,1 44 5 66 1 88 2,6 88 1,6 66 15,577,9 67 1,6 67 1,7 6	115 211,839,0 1770 21,8 189 2,0 189 2,0 189 2,0 189 15,386,1 16,41 16,4 17,443 17,443,1 17,443,1 17,643,1	052 213,43 064 2 052 213,43 064 2 059 006 061 074 075 075 075 075 075 075 075 075 075 075	8,068 215,0 3,541 2 736 399 2,096 3,653 399 2,096 9,102 14,61 3,10 3,10 3,10 3,10 3,10 3,10 3,10 3,1	9,153 216 11,244 1,601 216 1,480 1,618 1,480 1,618 1,480 1,618 1,705	6,672,400 21 19,834 3,287 138 3,335 19,771 5,757,312 12,521,170 8,278,482 125,647 7,457 3,273 22,149 107,520 11,591,588 4,654,651 16,246,219 16,246,219	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,953,532 126,595 7,514 3,298 22,316 108,331 12,282,925 14,765,268 17,048,193 1 0.0538%	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323 22,485 109,149 29,979,500 14,876,720 07,856,220 07,856,220 0,0535%	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 22,655 19,973 93,681,334 14,999,013 108,670,347 0,0533%	223,288,841 24,511 793 425 2,267 20,483 16,126,233 16,126,233 7,685 3,373 22,850,197 110,803 22,826 110,803 10,409,619 10,409,619	224,974,283 22,222 1,659 242 1,659 242 1,652 18,455 15,376,893 17,837,196 130,461 7,743 3,399 22,998 111,639 95,100,933 15,216,149 110,317,082 0,0527%	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,33 131,446 7,802 23,171 112,482 95,818,779 15,331,005 111,149,784 0,0524%	228,383,429 26,135 999 376 4,640 19,998 16,200,448 2,592,072 18,792,520 132,438 7,861 3,450 23,346 113,331 96,542,044 15,446,727 111,988,771 0,0521%
	Hat Water Dispenser Kettle + Mik Heater Kettle + Mik Heater Kettle + Roger Kettle + Roger Liste + Mik Heater Kettle + Roger Liste + Roger List	205,561,88 20,311 1,544 19, 1,311 16,811 13,983,88 2,237,34 16,220,73 119,20 7,077 3,10 21,011 102,00 86,694,94 13,993,83 10,0560 0,0041	8 207,113,522 0 18,893 0 3,231 2 1111 2 1116,965 6 15,077,134 2 2 2,411,31 0 17,482,516 4 120,104 5 7,122 5 3,125 5 3,125 6 102,776 6 102,776 6 14,008,73 3 101,588,983 3 101,588,983 6 0.05589	208,676,86 24,15 81 81 81 82 18,00 14,225 18,00 17,151,55 121,00 7,15 121,01 103,55 88,221,78 102,325,51 102,325,51 0,0045	88 210,252,0 44 15,1 44 15,1 45 16,6 68 2,6 68 16,6 68 16,6 68 15,577,2 68 18,070,4 60 121,5 62 12,420,2 63 18,070,4 60 121,5 62 104,3 63 18,070,4 64 18,070,4 65 18,070,4 67 19,070,7 67 19,070,7 67 19,070,7 67 19,070,7 67 19,070,7 67 10,070,7 67	115 211,839,0 1770 21,1,0 1550 21,0 1550 2,1 189 2,2 189 2,3 189 3,2 189 3,2 189 4,2 189 15,386,1 189 15,386,1 17,548,1 17,548,1 17,548,1 17,548,1 18,337 7,7 18,337 10,5 18,337 10,5	052 213,43 064 2 3399 006 2 114 :: 400 1: 40	8,068 215,0 3,541 2 736 399 2 2,096 9,553 4,6 9,563 17,056 2,3 6,158 17,07 11 11,7346 3,224 1 1,819 2 5,915 11 4,334 90,99 3 1,005,44 1 1,005 1	9,153 216 11,244 1,601 216 1,480	6,672,400 21 19,834 3,287 136 3,287 136 137 137 138 139 137 137 137 137 137 137 147 147 147 147 147 147 147 147 147 14	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 2,476,349 7,963,532 126,595 7,514 3,298 22,316 108,331 22,262,925 4,765,268 17,048,193 1 0.0538% 0.0049%	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323 22,485 109,149 92,979,500 148,876,720 07,856,220 1 0.0555%	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 18,662,973 128,513 7,628 3,348 22,655 109,973 93,661,334 14,989,013 108,670,347 0.0553% 0.0050%	223,288,841 24,511 793 425 2,267 20,483 16,126,233 18,706,430 129,483 7,885 3,373 22,826 110,803 94,388,465 15,102,154 109,490,619 0.0530% 0.05051%	224,974,283 22,222 1,659 242 1,659 242 1,652 18,455 15,376,893 17,837,196 130,461 7,743 3,399 22,998 111,639 95,100,933 15,216,149 110,317,082 0.0527% 0.0527%	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171 112,482 95,818,779 15,331,005 111,149,784 0.0524% 0.0524%	228,383,429 26,135 999 376 4,640 19,698 16,200,448 2,592,048 132,438 7,881 3,450 23,346 113,331 96,542,044 15,446,747 111,988,771 0.0051%
stock	Hat Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Kettle + Milk Heater Kettle + Tagport Milk Heater Water Kettles (Mr) Water Kettles (Mr) Hat Kettles (Mr) Hat Water Edgeneser Lettle + Nilk Heater Water Kettles (Mr) Hat Water Edgeneser Kettle + Milk Heater Water Kettles (Mr) Kettles (Mr) Kettles (Mr) Kettles (Mr) Water Kettles (Mr) Kettles (Mr) Water Kettles (Mr) Kettl	205,561,88 20,311 1,544 19,1 1,311 16,811 13,983,38 16,227,34 16,220,73 119,20 7,070 3,100 21,011 102,00 86,894,94 13,3903,19 100,798,13 0.05600	8 207,113,522 6 3,231 6 3,233 6 3,233 6 3,233 2 111 7 18,895 8 15,071,13 2 2 2,411,13 2 1 2,11 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	208,676,848 24,15,1 33,1 4,22,2,65,7 18,05,20,1 17,151,55,1 17,151,55,1 10,355,3 14,113,81,3 103,55,3 14,113,81,3 100,355,5 10	28 210,252,0 44 15,1 44 5,1 45 66 1 1,5 66 1 1,5 67 67 67 67 67 67 67 67 67 67 67 67 67 6	115 211,839,0 170 21,0 170 21,0 1550 2 189 2,0 105 8,3 105 15,386,0 141 16,386,0 175 2,461,1 17,448,0 176 3,3 176 3,3 177 3,3 177 3,3 178 3,3	052 213,433 064 2 064 2 069 2 060 6 060 6 070 6 070 7	8,068 215,04 3,541 : 736 : 399 : 2,096 : 9,653 : 9,162 : 14,66 : 17,056 : 2,3 : 1,705 : 1,705 : 1,705 : 1,705 : 1,705 : 1,819 : 1,810 : 1,8	9,153 216 11,244 11,244 11,244 11,601 216 1,480	6,672,400 21 19,834 3,287 136 3,3356 19,771 15,771 12,521,170 125,647 7,457 3,273 22,149 107,520 11,591,588 16,246,251 10,0641% 0,0045% 0,00045%	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 15,477,183 126,595 7,514 22,316 108,331 22,3216 108,331 22,328 22,316 108,331 10,0538% 0.0049%	19,955,743 2 16,725 607 214 2,974 16,858 16,858 16,858 1,2,603,927 18,878,470 127,551 7,570 3,323 2,2485 109,149 22,979,500 14,876,720 07,856,220 10,0505% 0.0050%	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 128,513 7,628 3,348 22,655 109,973 93,681,334 14,989,013 06,670,347 0,0533% 0,0050%	223,288,841 24,511 793 425 2,267 20,483 16,126,233 16,126,233 17,685 3,373 22,580,197 110,803 22,580,197 110,803 110,8	224,974,283 22,222 1,659 242 1,659 242 1,652 18,455 15,376,893 17,837,196 130,461 7,743 3,399 22,998 111,639 95,100,933 15,216,149 110,317,08 0,05276 0,005276 0,005276	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171 112,482 95,818,779 15,337,005 111,149,784 0.0524% 0.0053% 0.0007%	228,383,429 26,135 999 376 4,640 19,638 16,200,448 7,861 3,450 23,346 113,345
	Hat Water Dispenser Gettle + Hot Water Dispenser Kettle + Milk Heater Kettle + Royal Heater Kettle + Royal Heater Milk Heater Milk Heater Milk Heater Milk Heater Milk Heater Kettle + Royal Heater Kettle + Hot Water Dispenser Kettle + Milk Heater Milk Heater Milk Heater Milk Heater Kettle + Milk Heater	205,561,88 20,311 1,544 19,1 1,541 16,811 16,811 17,983 2,237,34 16,220,73 119,20 7,07 3,10 21,01 102,00 86,894,94 13,903,91 100,798,13 0.0560 0.0041	8 207,113,522 5 3,231 2 111 2 111 2 141 3 18,893 6 3,231 2 111 9 18,963 8 15,071,138 2 2,411,38; 2 2,411,38; 2 2,411,38; 2 2,411,38; 3 121,172 6 3,122 3 2,1172 6 10,774 7 1,525 8 10,755 8 10,755 8 10,755 8 10,755 8 10,755 8 0,005 8 0,0012 8 0,0012	208,676,84   24,15,   24,15,   3,   3,   4,22,   4,21,   18,00,   14,785,8,   17,151,55,   17,151,55,   17,151,55,   11,15	\$88  210,252,054  44  15.54  45  55  44  55  54  55  56	115 211,839,0 1770 21,1,0 1770 21,1,0 1770 21,1,0 189 2,0 189 2,0 189 2,0 189 2,0 189 2,0 189 1,0 189	213,433 552 213,435 564 2 2399 2006 1144 2000 1154 1000 1154 1000 1154 1000 1154 1000 1154 1000 1154 1000 1154 1000 1155 1000 1000	8.068 215,00 3.541 2 738 399 2 2.096 8,553 14,65 8,553 14,65 8,553 17,756 2,3,3,771 12,7,346 17,756 2,3,3,771 12,7,346 17,346 17,346 17,346 17,346 17,346 17,346 17,346 17,346 17,346 17,346 17,346 17,346 17,3	9,153 216 11,244 11,241 11,601 216 11,480 1216 11,480 1216 14,480 14,7618 14,424 11,63,08 12,0732 18 14,705 17,402 13,3249 11,983 16,714 18,331 10,3249 11,983 10,331 10,3	6,672,400 21 19,834 3,287 136 3,386 19,771 5,757,312 2,521,170 8,278,482 1125,647 7,457 3,273 22,149 107,520 11,591,588 14,654,651 16,246,219 10,0045% 0,0009%	8,307,899 2 25,142 940 350 4,465 18,849 16,845 15,477,183 2,476,349 17,553,532 126,595 7,7514 3,298 22,316 108,331 22,28,925 4,765,266 0,00384 0,00384 0,00384 0,00384 0,00384 0,00384 0,00384 0,00384	19,955,743 2 16,725 607 214 2,974 16,858 16,274,543 2,603,927 18,878,470 127,551 7,570 3,323 22,485 109,149 92,979,500 14,876,720 07,856,220 1 0.0535% 0.0008% 0.0008%	221,616,026 22,026 426,026 426,031 426,031 4284 17,223 16,088,770 22,574,203 18,682,973 128,513 7,628 3,348 22,504 20,304 14,982,073 108,670,347 108,073 108,0	223,288,841 24,511 793 425 2,267 20,483 16,126,233 2,580,197 18,706,430 7,685 3,373 22,826 110,803 94,388,465 15,102,180 109,490,619 0.0630% 0.0008% 0.0128%	224,974,283 22,222 1,659 242 1,659 242 1,659 18,455 15,376,893 2,460,303 17,837,196 130,461 7,743 3,399 22,998 111,639 95,100,933 15,216,149 110,317,082 0.0527% 0.00527% 0.0007%	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,658,025 19,111,183 131,464 7,802 3,424 23,171 112,482 99,114,183 10,052,48 0,0053% 0,0007% 0,0007%	228,383,429 26,135 999 376 4,640 19,698 16,200,488 2,592,072 18,792,520 132,438 7,861 3,450 23,346 113,331 96,542,044 15,5446,771 0.0521% 0.0054% 0.0006%
stock	Hat Water Dispenser Kettle + Milk Heater Kettle + Milk Heater Kettle + Milk Heater Kettle + Tagport Milk Heater Water Kettles (Mr) Water Kettles (Mr) Hat Kettles (Mr) Hat Water Edgeneser Lettle + Nilk Heater Water Kettles (Mr) Hat Water Edgeneser Kettle + Milk Heater Water Kettles (Mr) Kettles (Mr) Kettles (Mr) Kettles (Mr) Water Kettles (Mr) Kettles (Mr) Water Kettles (Mr) Kettl	205,561,88 20,311 1,544 19,1 1,311 16,811 13,983,38 16,227,34 16,220,73 119,20 7,070 3,100 21,011 102,00 86,894,94 13,3903,19 100,798,13 0.05600	8 207,113,522 5 3,231 2 111 2 111 2 141 3 18,893 6 3,231 2 111 9 18,963 8 15,071,138 2 2,411,38; 2 2,411,38; 2 2,411,38; 2 2,411,38; 3 121,172 6 3,122 3 2,1172 6 10,774 7 1,525 8 10,755 8 10,755 8 10,755 8 10,755 8 10,755 8 0,005 8 0,0012 8 0,0012	208,676,848 24,15,1 33,1 4,22,2,65,7 18,05,20,1 17,151,55,1 17,151,55,1 10,355,3 14,113,81,3 103,55,3 14,113,81,3 100,355,5 10	88 210,252,054 41 15,54 44 15,56 66 11 88 2.2,62 88 16,63 88 16,63 88 16,63 88 16,63 88 16,63 88 17,73 88 17,73 88 17,73 89 17,73 89 17,73 89 17,73 89 18,73	015 211.839.070 21.1.839.070 21	213,433 552 213,435 564 2 2399 2006 1144 2000 1154 1000 1154 1000 1154 1000 1154 1000 1154 1000 1154 1000 1154 1000 1155 1000 1000	8,068 215,046 215,05,061 215,05,051 21	9,153 216 11,244 11,244 11,244 11,601 216 1,480	6,672,400 21 19,834 3,287 136 3,3356 19,771 15,771 12,521,170 125,647 7,457 3,273 22,149 107,520 11,591,588 16,246,251 10,0641% 0,0045% 0,00045%	8,307,899 2 25,142 940 350 4,465 18,849 15,477,183 15,477,183 126,595 7,514 22,316 108,331 22,3216 108,331 22,328 22,316 108,331 10,0538% 0.0049%	19,955,743 2 16,725 607 214 2,974 16,858 16,858 16,858 1,2,603,927 18,878,470 127,551 7,570 3,323 2,2485 109,149 22,979,500 14,876,720 07,856,220 10,0505% 0.0050%	221,616,026 22,026 456 2,031 8,284 17,223 16,088,770 2,574,203 128,513 7,628 3,348 22,655 109,973 93,681,334 14,989,013 06,670,347 0,0533% 0,0050%	223,288,841 24,511 793 425 2,267 20,483 16,126,233 16,126,233 17,685 3,373 22,580,197 110,803 22,580,197 110,803 110,8	224,974,283 22,222 1,659 242 1,659 242 1,652 18,455 15,376,893 17,837,196 130,461 7,743 3,399 22,998 111,639 95,100,933 15,216,149 110,317,08 0,05276 0,005276 0,005276	226,672,447 20,819 3,346 162 3,529 20,613 16,475,158 2,636,025 19,111,183 131,446 7,802 3,424 23,171 112,482 95,818,779 15,337,005 111,149,784 0.0524% 0.0053% 0.0007%	228,383,429 26,135 999 376 4,640 19,698 16,200,448 7,881 7,881 3,450 23,346 113,345 11

Green: Data from GfK scaled up for EU27

#### **GETTING IN TOUCH WITH THE EU**

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715	union/contact/meet-us_en
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717	On the phone or by email
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720	- by Freephone: 00 800 6 7 8 9 10 11 (certain operators may charge for these calls),
721	- at the following standard number: +32 2 299 96 96, or
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724	FINDING INFORMATION ABOUT THE EU
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738	language versions, go to EUR-Lex at: <a href="http://eur-lex.europa.eu">http://eur-lex.europa.eu</a>
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740	Open data from the EU
741	The EU Open Data Portal ( <a href="http://data.europa.eu/euodp/en">http://data.europa.eu/euodp/en</a> ) provides access to datasets
742	from the EU. Data can be downloaded and reused for free, for both commercial and non-
743	commercial purposes.

